



وزارة النقل والخدمات اللوجستية  
Ministry of Transport and Logistic Services

هيئة الزكاة والضريبة والجمارك  
Zakat, Tax and Customs Authority



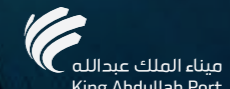
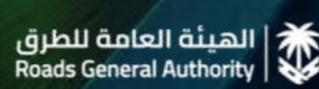
# An introductory guide for beneficiaries in the logistics sector

under the current circumstances



Issue Date:  
March 18, 2026

## Our supply chains are a constant strength in a changing world



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—— The Custodian of the Two Holy Mosques ——

## **King Salman bin Abdulaziz Al Saud**

*May God protect him*

“Our foremost goal is for our country to become a successful and leading model in the world across all sectors, and we will work with you to achieve that.”



—— His Royal Highness ——

## **Prince Mohammed bin Salman bin Abdulaziz Al Saud Crown Prince and Prime Minister**

*May God protect him*

“We take pride in the achievements made under the leadership of the Custodian of the Two Holy Mosques, King Salman bin Abdulaziz Al Saud — may God protect him. We look forward to achieving further accomplishments that reflect our country’s global standing and leadership by intensifying efforts and continuing progress, supported by a people with great ambition and by capable national talents committed to achieving the Kingdom’s goals in line with Vision 2030.”



———— His Excellency the Minister of Transport ————  
and Logistic Services

*Chairman of the Board of the Saudi Ports Authority*

“The Kingdom continues to strengthen its position as a global logistics hub under all circumstances, ensuring the stability of national supply chains, supporting regional and international markets, and maintaining the smooth flow of goods and commodities across global trade routes.”

**H.E. Eng. Saleh bin Nasser Al-Jasser**

# Introduction

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This guide provides informative and educational content for end beneficiaries on how to make optimal use of the ports located on the western coast of the Kingdom of Saudi Arabia.

The guide focuses on explaining the current operational routes and procedures at the ports and their vital role in facilitating international trade, particularly in light of the evolving regional dynamics and geopolitical challenges in the region.

It also outlines the sequence of customs procedures, the shipment journey, import mechanisms, and practical guidelines that help end beneficiaries understand the stages goods pass through from arrival at the port to final delivery.

In addition, the guide includes knowledge resources and practical solutions to common inquiries, along with a list of licensed customs brokers and ship agents in the Kingdom of Saudi Arabia, as well as official communication channels with relevant government entities.

Accordingly, this guide serves as a practical reference to support traders, and professionals in the logistics sector in making more efficient decisions and maximizing the opportunities available through Saudi Arabia's ports, while ensuring supply chain continuity and supporting trade flows.

# Target Stakeholders

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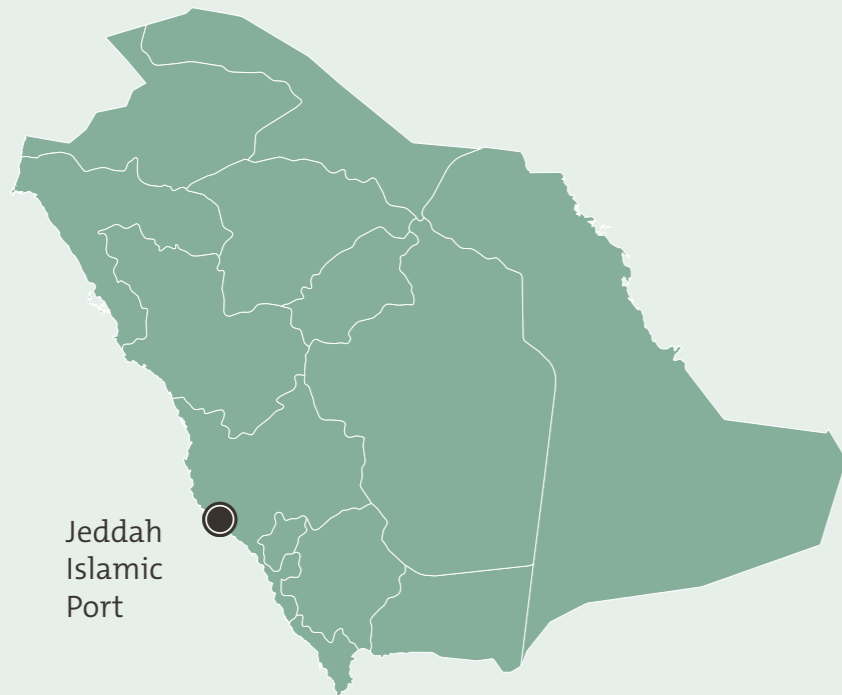
## **Section One**

**Overview of the Western Coast  
Ports of the Kingdom of Saudi  
Arabia and Their Capabilities**

# Saudi Ports



# Jeddah Islamic Port



Jeddah Islamic Port

## Draft Depth

**20 m**  
Main Channel

**18.5 m**  
Red Sea Navigation Channel



Total Area

**12.5** km<sup>2</sup>



Number of Berths

**62** Berths



Number of Terminals

**3** Terminals

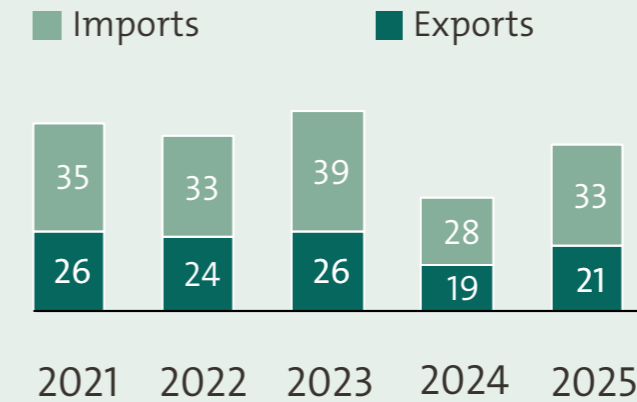


Handling Capacity

**130** Million Tons

**10.2** Million TEUs

## Total Containers and Cargo Handled (Million Tons)



## Strategic Capabilities & Advantages

Proximity to Al-Khumrah Logistics Zone and major industrial areas

A key port on the Red Sea with modern infrastructure

Home to 12 integrated logistics zones operated by global and local partners

Located along major global maritime trade routes

## Cargo Types Handled



Livestock



Ro-Ro



Containers



General Cargo



Liquid Bulk



Dry Bulk

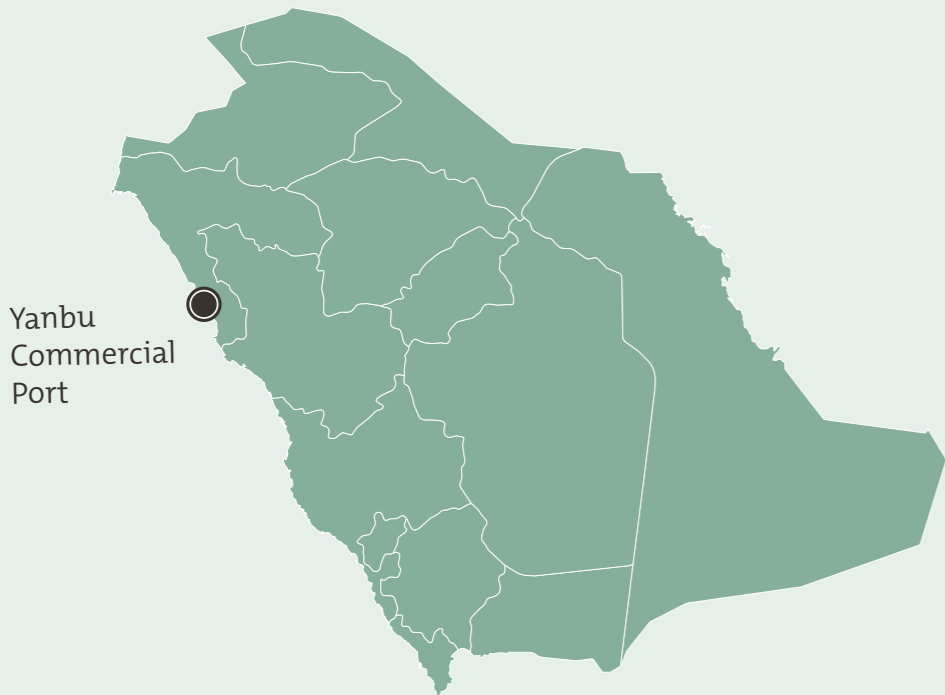
## Port Services

- Handling of all cargo types (containers, livestock, vehicles, general cargo, dry/liquid bulk).
- Vessel waiting areas providing fuel supply, fresh water, and provisioning services.
- Dedicated livestock handling berths with a capacity of up to 12 million head annually.
- Specialized berths for maritime services, including pilotage and tugboats.
- Fully equipped halls for receiving Hajj and Umrah pilgrims and visitors.

## Key Projects & Achievements

- Construction of the road linking Jeddah Islamic Port to Al-Khumrah Logistics Zone (Al-Khumrah Road Project)
- Deepening and expansion of the approach channels, turning basins, and the southern terminal basin
- Development of new marine berths
- Implementation of the port security system

# Yanbu Commercial Port



Draft Depth  
**15 m**

<b>Total Area</b>	<b>Number of Berths</b>	<b>Number of Terminals</b>	<b>Handling Capacity</b>
<b>4.2 km<sup>2</sup></b>	<b>12 Berths</b>	<b>2 Terminals</b>	<b>13.5 Million Tons</b>

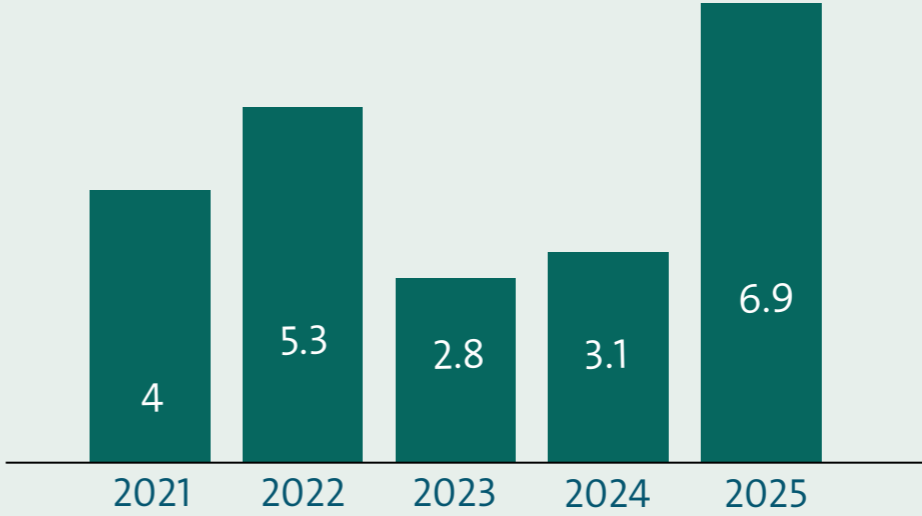
## Cargo Types Handled

—	✓	—	✓	✓	✓
Livestock	Ro-Ro	Containers	General Cargo	Liquid Bulk	Dry Bulk

## Port Services

- Handling general cargo, including project cargo
- Handling bulk cargo (liquid & dry)
- Handling Ro-Ro cargo
- Anchorage areas for waiting vessels
- Bunkering services via bunker vessels or tankers
- Supply of food provisions, water, and consumables, including spare parts
- Waste disposal services
- Marine services
- Reception of passenger and cruise ships
- Pilotage and towage services

## Handled Cargo (Million Tons)



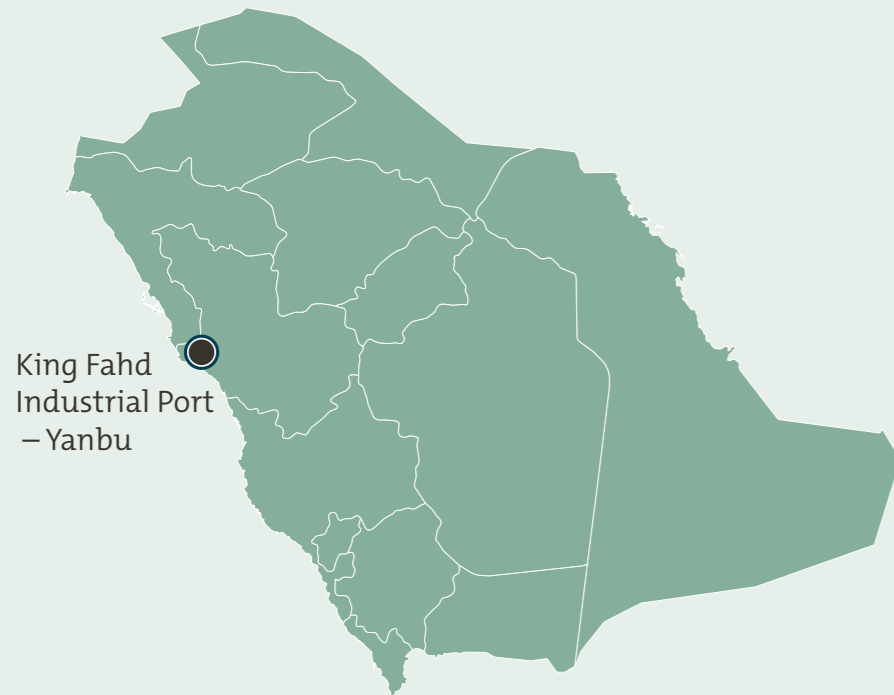
## Strategic Capabilities & Advantages

- A key port supporting the Kingdom’s Food Security Strategy.
- A strategic location with modern facilities supporting tourism activities and cruise ship arrivals.
- A strategic maritime gateway close to the local markets of Madinah and Qassim, serving as a trade corridor for these economically active regions and a strong hub for dry bulk cargo handling.

## Key Projects & Achievements

- Deepening the turning basin and navigation channel at the port.
- Establishment of a regional hub for the storage, import, processing, and export of grains and animal feed (SALIC).
- Rehabilitation and development of Berth No. 7.
- Visual improvement project and development of the passenger terminal façade.
- Investment project for building cargo warehouses and developing a logistics zone.

# King Fahd Industrial Port – Yanbu



Draft Depth  
**18 m**



Total Area

**6.8** km<sup>2</sup>



Number of Berths

**34** Berths



Number of Terminals

**9** Terminals



Handling Capacity

**210** Million Tons  
**300** Thousand TEUs

## Cargo Types Handled



Livestock



Ro-Ro



Containers



General Cargo



Liquid Bulk

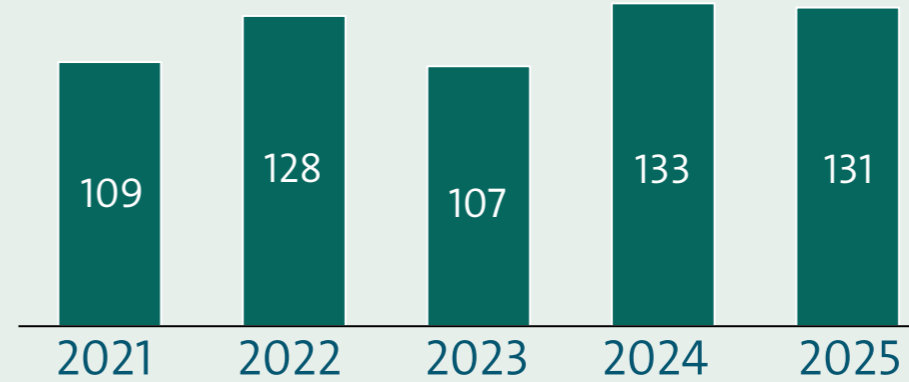


Dry Bulk

## Port Services

- Bunkering platform for vessel fueling
- Container gateway for the Madinah region and the Qassim region
- Main hub for liquid bulk cargo on the western coast
- Main hub for dry bulk cargo on the western coast
- Serving the industrial complexes of the Royal Commission in Yanbu
- Anchorage areas accommodating up to 27 vessels
- STS area for ship-to-ship cargo transfer offshore
- Supply of food provisions to vessels
- Supply of fresh water to vessels

## Handled Cargo (Million Tons)



## Strategic Capabilities & Advantages

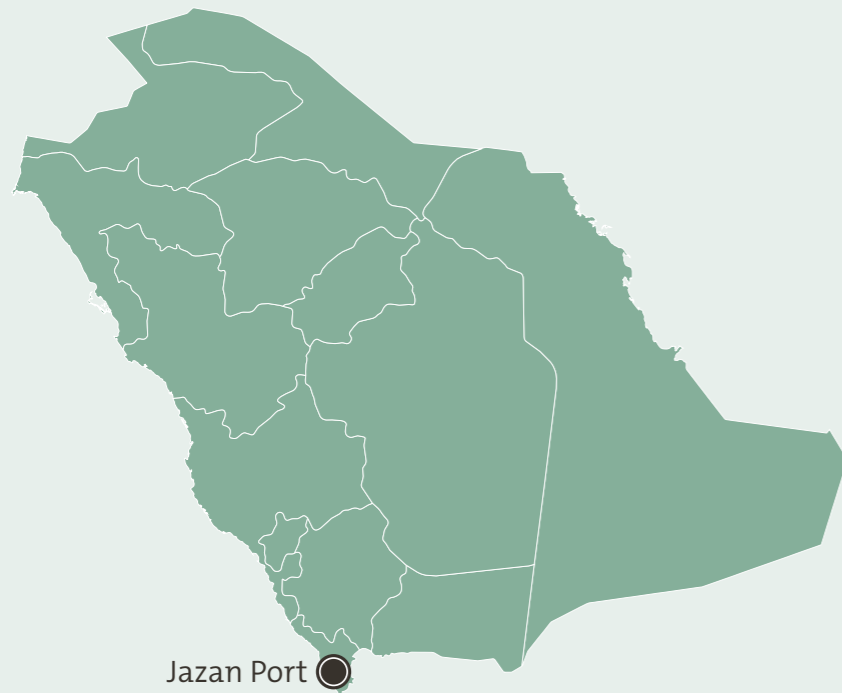
The port extends 25 km along the Red Sea coast and lies on the international shipping route between Asia, Europe, and the Americas, through the Suez Canal and the Far East via Bab Al-Mandab.

The port is considered one of the Kingdom's key industrial ports, serving surrounding industrial complexes. It supports the export of crude oil, refined petroleum products, liquid and dry petrochemicals, and gas to global markets, in addition to importing industrial equipment, machinery, and raw materials required by industrial complexes.

## Key Projects & Achievements

- Implementation of the security system
- Upgrade of the fire-fighting network and alarm system
- Supply and installation of an integrated administrative system
- Establishment of a mobile platform for transferring petroleum products from one vessel to another

# Jazan Port



Draft Depth  
**12 m**



Total Area

**4.2** km<sup>2</sup>



Number of Berths

**12** Berths



Number of Terminals

**1** Terminals



Handling Capacity

**5** Million Tons

## Cargo Types Handled



Livestock



Ro-Ro



Containers



General Cargo



Liquid Bulk

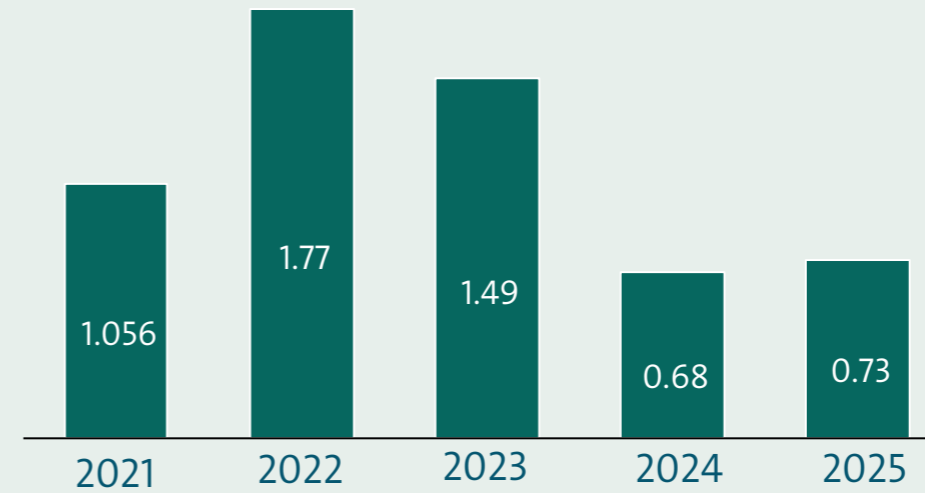


Dry Bulk

## Port Services

- Vessel services: handling, pilotage, registration, and management of vessels and marine units.
- Cargo services: unloading, loading, storage in warehouses, and shipping.
- Logistics services: customs clearance and inland transportation of cargo by road.
- Technical services: vessel maintenance and supply of fuel, food, and water.
- Security services: permits for entry of individuals and vehicles into the ports.

## Handled Cargo (Million Tons)



## Strategic Capabilities & Advantages

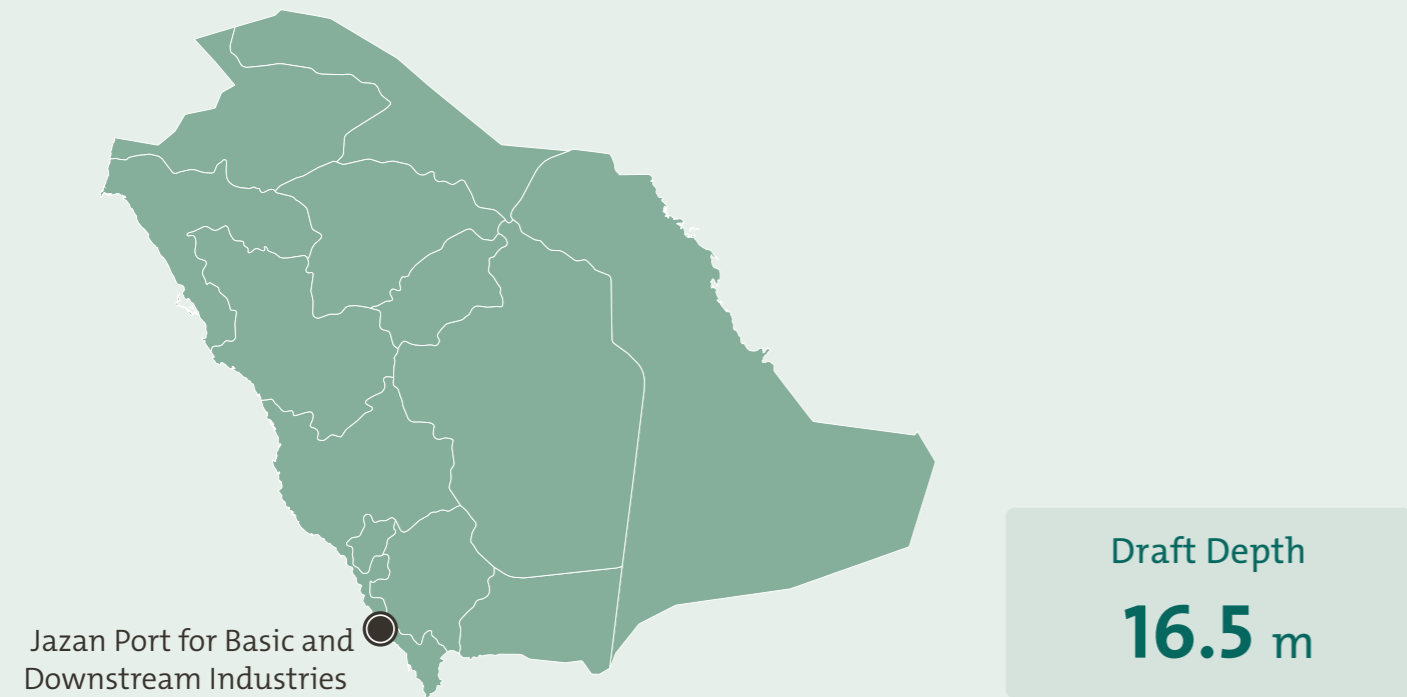
Jazan Port is located on the Red Sea coast near the Bab Al-Mandab Strait, with a strategic location close to major maritime trade routes between East and West. The port includes warehouses for general cargo and open storage yards, and provides 12 berths dedicated to handling general cargo, liquid cargo, modern vessels, fish, and livestock.

The port is considered one of the key ports supporting the Kingdom's Food Security Strategy, due to the presence of grain silos with a storage capacity of 120 thousand tons.

## Key Projects & Achievements

- Completion of the project to construct firefighting and industrial security buildings, and a mosque for the residential complex, as well as repair works in Area No. (3) at Jazan Port.
- Implementation of the security system project at Jazan Port

# Jazan Port for Basic and Downstream Industries



<b>Total Area</b>	<b>Number of Berths</b>	<b>Number of Terminals</b>	<b>Handling Capacity</b>

<b>7</b> km <sup>2</sup>	<b>3</b> Berths	<b>3</b> Terminals	<b>1.2</b> Million Tons <b>5+</b> Million TEUs
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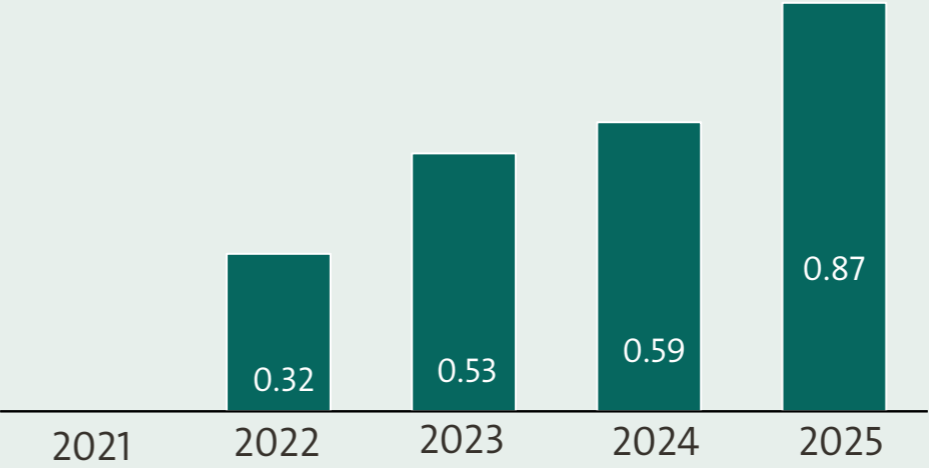
## Cargo Types Handled

Livestock	Ro-Ro	Containers	General Cargo	Liquid Bulk	Dry Bulk

## Port Services

- Vessel Services: handling, pilotage, registration, and management of vessels and marine units.
- Cargo Services: unloading, loading, storage in warehouses, and shipping.
- Logistics Services: customs clearance and inland transportation of cargo by road.
- Technical Services: vessel maintenance and supply of fuel, food, and water.
- Security Services: permits for entry of individuals and vehicles into the ports.

## Handled Cargo (Million Tons)



## Strategic Capabilities & Advantages

Jazan Port is located in Jazan City for Basic and Downstream Industries on the Red Sea coast near the Bab Al-Mandab Strait, with a strategic location close to major maritime trade routes across the Red Sea. The port includes general cargo warehouses and open storage yards, in addition to 3 berths dedicated to containers, general cargo, and liquid bulk, and modern vessels. The total port area reaches 7 million square meters, and the port contains modern infrastructure. The port's draft depth allows vessels with a capacity of up to 50,000 tons. The port includes 540 meters of container berths, 360 meters of liquid bulk berths, and 350 meters of general cargo berths. The port also provides integrated logistics and marine services, most notably: Container import and re-export zone. Container storage facilities. Cargo warehouses and storage areas

## Key Projects & Achievements

- Bonded & Re\_Export Zone
- Construction of a bridge linking the special economic zone in the industrial area with the city and the port

# King Abdullah Port



Draft Depth  
**18 m**



Total Area

**17.4** km<sup>2</sup>



Number of Berths

**11** Berths



Number of Terminals

**2** Terminals



Handling Capacity

**25** Million Tons

## Cargo Types Handled



Livestock



Ro-Ro



Containers



General Cargo



Liquid Bulk



Dry Bulk

## Port Services

- Container handling
- General and bulk cargo handling
- Logistics and warehousing services
- Vessel services (maintenance, electricity, communications, waste disposal)
- Bonded & Re\_Export Zone
- Petrochemicals hub

## Strategic Capabilities & Advantages

King Abdullah Port is located on the Red Sea coast and enjoys a strategic position along one of the world's major maritime trade routes, linking the three continents: Asia, Africa, and Europe.

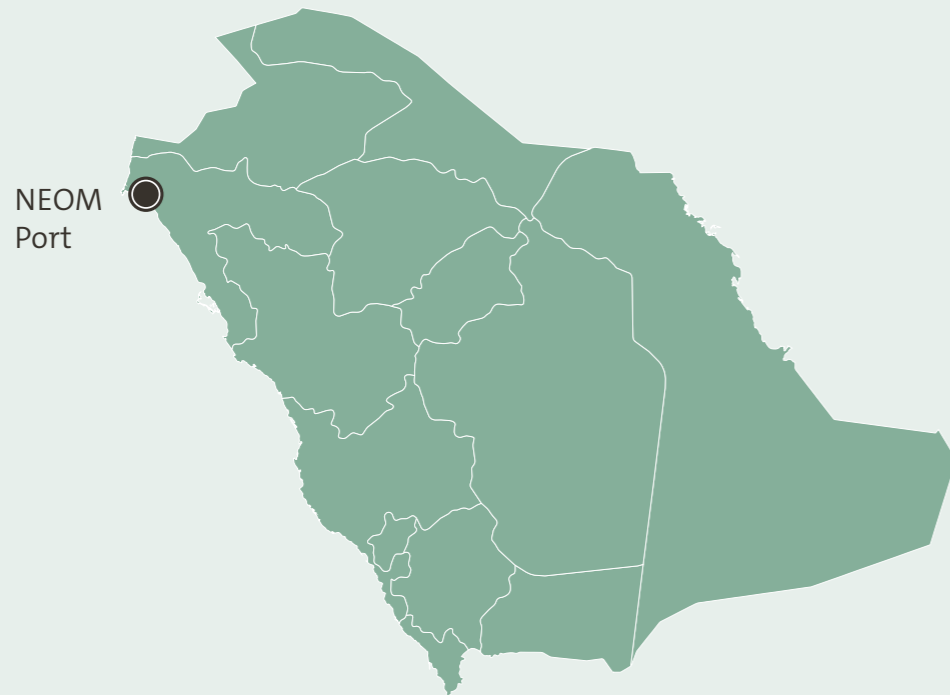
The port forms a key part of the economic services provided by King Abdullah Economic City, and is considered one of the fastest-growing ports in the world.

In 2021, the port was ranked first among the most efficient ports globally, and was included in the list of the top 100 ports worldwide after less than four years of operational launch. The port benefits from the facilities and services of the developed city, and from the industrial valley, which has attracted numerous logistics projects and light and medium industries.

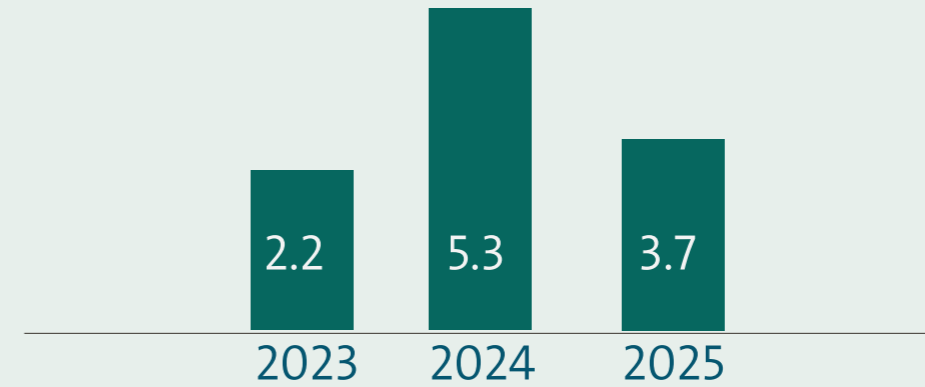
## Key Projects & Achievements

- Opening of a specialized cross-docking warehouse for Medlog supply chains in September 2026.
- Temporary smart gates complex.

# NEOM Port



## Handled Cargo (Million Tons)



Total Area	Number of Berths	Number of Terminals	Handling Capacity

6.0 km<sup>2</sup>

9 Berths

1 Terminals

210 Million Tons  
300 Thousand TEUs

## Strategic Capabilities & Advantages

- The port is located near the Suez Canal, with seamless access to the East–West trade corridor
- Close proximity to Tabuk and the northern regions
- Direct connectivity linking Asia with Egypt and Iraq
- Availability of refrigerated storage facilities on the berth
- Positioned to become one of the most sustainable ports globally

## Cargo Types Handled

—	✓	✓	✓	✓	✓
Livestock	Ro-Ro	Containers	General Cargo	Liquid Bulk	Dry Bulk


## Port Services




- **Vessel Services:** Handling vessels, pilotage, registration, and management of ships and marine units
- **Cargo Services:** Loading, unloading, warehousing, and shipping operations
- **Logistics Services:** Customs procedures and land transportation of goods
- **Marine Services:** Vessel tracking, pilotage, towage, and pollution control
- **Security Services:** Issuance of port entry permits for individuals and vehicles

## Key Projects & Achievements

- Completion of an additional quay wall of 900 meters by April 2026
- Development of a container terminal with an additional capacity of 1.5 million TEUs, expected to be fully operational by 2027
- Integrated security gate complex
- Reconstruction of the road linking the port with Oxagon Industrial Zone

# Services Provided by the Saudi Ports Authority (Mawani)

 <b>Maritime and Port Services</b>					
Type of Service	Ship Supply (Excluding Fuel)	Shipping Agents	Marine Pilotage, Assistance & Support	Ship Fuel Supply	Container & Cargo Handling
Service Description	Includes activities related to supplying ships with all services except fuel at ports across the Kingdom of Saudi Arabia.	Carrying out activities related to providing all services required by ships in the capacity of an agent representing the ship owner.	Providing marine pilotage services and maritime guidance to assist vessels in navigation during entry and departure operations.	Allowing establishments licensed by the Ministry of Energy to supply ships with fuel, lubricants, lubrication oils, and withdrawal of main mixtures.	Performing operations and services related to loading, unloading, and handling of containers and cargo inside and outside ships or other transport vessels.
Activity Category	Commercial License	Commercial License	Commercial License	Commercial License	Commercial License

 <b>Maintenance &amp; Repair</b>		 <b>Storage</b>	 <b>Environmental Protection</b>	
Routine Maintenance & Repair of Vessels	Container Repair & Maintenance in Shipping	Storage Services in Ports and Free Zones	Waste Recycling & Ship Waste Management	Indicative Testing of Ballast Water
Includes repair and maintenance of ship hulls and components, engines, electrical and electronic systems, pumps, coatings, loading and unloading equipment, lifting equipment, and mooring equipment.	Carrying out maintenance, repair, and refurbishment works for damaged containers, including structural repairs, welding, repainting, cleaning, and replacement of damaged components.	Management and organization of storage operations within ports and customs or free zones, and provision of secure storage facilities inside the port for temporary storage.	Providing services related to the collection, transportation, handling, storage, treatment, recycling, or disposal of ship waste within ports.	Conducting indicative laboratory tests for ballast water (ship ballast water) and examining samples.
Commercial License	Commercial License	Commercial License	Commercial Permit	Commercial Permit



## Shipping Line Services

# Shipping Lines List

## Jeddah Islamic Port

Shipping Line	Service Name	Route	Weekly Capacity
Sealead	5CX	Qingdao - Shanghai - Ningbo - Nansha - Port Klang - Damietta - Aliaga - Izmir - Istanbul - Mersin - Jeddah - Port Klang - Qingdao	1275
Wan HAI	FM1-WEB	Shanghai - Ningbo - Shanghai - Nansha - Shekou - Port Klang - North Aqaba - Yanbu - Jeddah - Sokhna	595
Xpress	IR2-E	Nansha - Ningbo - Shanghai - Shekou - Dakhila - Sokhna Port - Port Klang - Jeddah - Izmir - Istanbul	297.5
GEMINI	JED3	Port Said - Aqaba - Jeddah - Aqaba - Port Said	4420
GAC/WHL	RGI-EAB	Mundra - Nhava Sheva - Jebel Ali - Jeddah - Sokhna Port - Jebel Ali - Karachi - Bin Qasim - Karachi	850
Xpress	IR2-W	Sokhna Port - Aqaba - Jeddah - Mundra	297.5
GEMINI	JED2	Jeddah - Port Said	6290
GAC/WHL	RGI-WEB	Jeddah - Mundra - Nhava Sheva - Jebel Ali - Jeddah - Sokhna	850
Wan Hai	AR2-E	Port Klang - Jeddah - Sokhna - Aqaba - Shanghai - Ningbo - Shekou	595
Wan HAI	IM1-E	Mundra - Nhava Sheva - Jebel Ali - Jeddah - Sokhna - Jebel Ali - Bin Qasim - Karachi - Mundra	850
XPF	JSX	Jeddah - Port Sudan - Jeddah	1615
GFS	JJS-W	Jeddah - Sokhna	1360
GFS	JJS-E	Jebel Ali - Jeddah - Sokhna - Djibouti	1360
GFS	JRS-W	Shanghai - Qingdao - Nansha - Shekou - Jeddah Islamic Port - Red Sea Gateway - Sokhna - Aqaba - Jeddah - Red Sea Gateway (East) - Shanghai	850

Shipping Line	Service Name	Route	Weekly Capacity
GFS	GFS - RCS TSL - RCX RCL - RCR	Shanghai - Qingdao - Nansha - Shekou - Jeddah Islamic Port - Red Sea Gateway (West) - Sokhna - Aqaba - Jeddah - Red Sea Gateway (East) - Shanghai	850
GFS	JRS-E	Mundra - Salalah - Jeddah - Sokhna - Mundra	680
GEMINI	JED1	Jeddah - Port Said - Algeciras (Green Island) - Mediterranean	5865
Sealead	WARM	Nhava Sheva - Mundra - Jeddah - Sokhna - Suez Canal - Mediterranean - Nhava Sheva	510
HAACO	PSS	Port Sudan - Jeddah - Port Sudan	680
Wan Hai	FM1-EAB	Jeddah - Yanbu - Port Klang - Shanghai	595
ESL	IEX-E / IM2-E / TIS-E	Mersin - Jeddah - Mundra	2040
ESL	IEX-W / IM2-W / TIS-W	Mundra - Jeddah - Alexandria - Mersin	850
Safeen	URS2	Salalah - Jebel Ali Ports (Dubai) - Jeddah - Red Sea Gateway - Salalah	2380
Wan Hai	AR2-W	Port Klang - Jeddah - Sokhna - Aqaba - Shanghai - Ningbo - Shekou	1700
Wan Hai	IM1-W	Mundra - Nhava Sheva - Jebel Ali - Jeddah - Sokhna - Jebel Ali - Bin Qasim - Karachi - Mundra	1700
ESL	GRC	Jeddah - Sokhna - Aqaba - Jebel Ali	1275
GFS	KJM	King Abdullah Port - Jeddah - Mombasa - King Abdullah Port	782
GGS	ADHOC-GGS	-	-
PSS	ADHOC-PSS	-	-
XPF	JCX	Jeddah - Port Sudan - Jeddah	964
CMA	BIGEX2	Nhava Sheva - Hazira - Mundra - Jebel Ali (Dubai) - Khalifa Port - Salalah - Jeddah - Nhava Sheva	2575

# Shipping Lines List

## Jeddah Islamic Port

Shipping Line	Service Name	Route	Weekly Capacity
SXP	CRS	Shanghai – Ningbo – Nansha – Shekou – Jeddah – Red Sea Gateway (West) – Sokhna	-
FLK	IMR	Nhava Sheva – Mundra – Jebel Ali (Dubai) – Jeddah – Aden – Nhava Sheva	1766
CMA	INDAMEX	King Abdullah Port – Nhava Sheva – Mundra – Colombo – Singapore – Salalah – King Abdullah Port	6304
PIL	IRS	Jeddah – Port Sudan – Jeddah	756
XPF	IRS2-EB	Mundra – Jebel Ali (Dubai) – Jeddah – Sokhna – Aqaba – Jeddah – Mundra	2097
XPF	IRS2-WB	Mundra – Jebel Ali (Dubai) – Jeddah – Sokhna – Aqaba – Jeddah – Mundra	2097
GFS	JJS	Jebel Ali (Dubai) – Jeddah – King Abdullah Port – Jeddah – Jebel Ali (Dubai)	3329
CUL	JPS	Jeddah – Port Sudan – Jeddah	599
SXP	JPS-(SXP)	Jeddah – Port Sudan – Djibouti – Jeddah Islamic Port	554
LMC	MICS	Genoa – Naples – Alexandria – Iskenderun – Jeddah – Lamu – Mombasa – Dar es Salaam – Djibouti – Genoa	1412
FLK	PSSX	Jeddah – Port Sudan – Jeddah	488
COS	RES1	-	-
CMA	RES2E	Shanghai – Ningbo – Shekou – Singapore – Jeddah – Sokhna – Aqaba – Jeddah – Shanghai	6928

Shipping Line	Service Name	Route	Weekly Capacity
CUL	REX-2	Nhava Sheva – Mundra – Jebel Ali (Dubai) – Djibouti – Jeddah – Aden – Nhava Sheva	1766
CUL	REX2-WB	Shanghai – Ningbo – Nansha – Jeddah – Alexandria – Izmir – Mersin – Jeddah – Port Klang – Shanghai	2868
PIL	RS2	Shanghai – Ningbo – Nansha – Shekou – Singapore – Djibouti – Jeddah – Aqaba – Sokhna – Singapore – Shanghai	6809
FLK	SRS	Jeddah – Aden – Djibouti – Jeddah	367
AET	TRANSMAR (RES)	Aqaba – Port Sudan – Jeddah – Aqaba	2446
TRK	TRI-NB	Ambarli – Barcelona – Genoa – Mersin – Aqaba – Nhava Sheva – Mundra – Jeddah – Aqaba – Dekheila – Ambarli	2330
TRK	TRI-SB	Ambarli – Barcelona – Genoa – Mersin – Aqaba – Jeddah – Nhava Sheva – Mundra – Jeddah – Aqaba – Dekheila – Ambarli	2330
SNF	URS2-WB	Aqaba – Port Sudan – Jeddah – Aqaba	2546
MSC	WMED-RS	Djibouti – Salalah – Jeddah – Djibouti	8304

**101,047**

Total Weekly Capacity

# Shipping Lines List

## King Abdullah Port

Shipping Line	Service Name	Route	Weekly Capacity
MSC	TURKIYE TO RED SEA EXPRESS SERVICE	Barcelona, Valencia, Gioia Tauro, Marsaxlokk, King Abdullah Port, Jeddah, Aqaba, Damietta, Barcelona	3000
MSC	WEST MED TO RED SEA	Mersin, Abu Qir, Jeddah, King Abdullah Port, Mersin	3000
GFS	JJS EAST BOUND		615
GFS	JSA WEST BOUND		500
GFS	KJM WEST BOUND		1000
GFS	JJS WEST BOUND		500

**8,615**  
Total Weekly Capacity

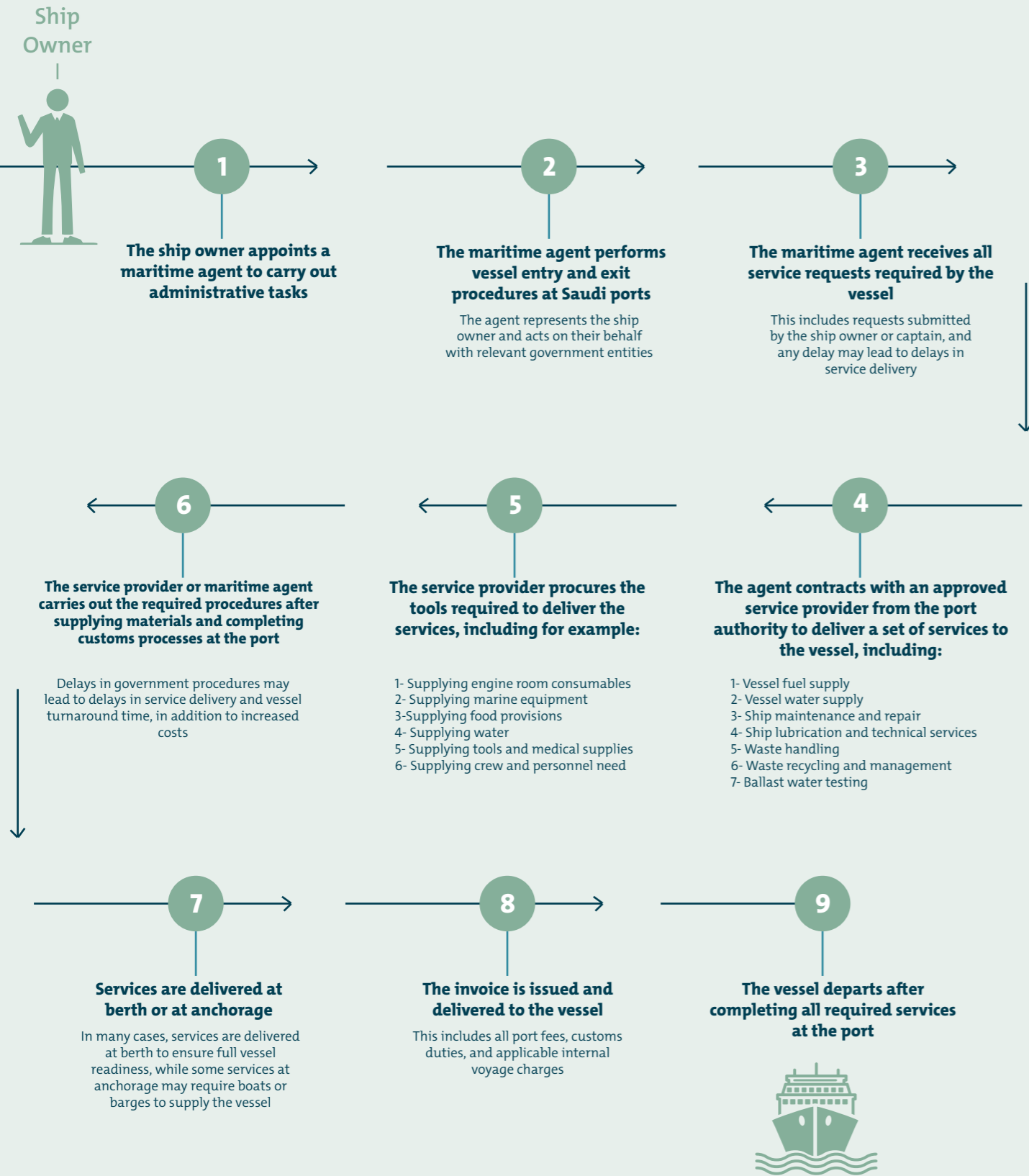
## Jazan Industrial Port

Shipping Line	Service Name	Route	Weekly Capacity
SEA LEGEND (China) CMA (France)	ADC / MONA	King Abdullah Port, Aden, Port Sudan, Jeddah, King Abdullah City, Jeddah, King Abdullah City	2,500

## NEOM Port

Shipping Line	Service Name	Route	Weekly Capacity
GFS Global Feeder Shipping	JIS (Ad Hoc)	Jebel Ali (Dubai), Jeddah, King Abdullah Port, Jeddah, Jebel Ali (Dubai)	3,329

# Business Value Chain and Dependencies in Providing Port Services





## Section Two

# Operational Routes and Procedures

Main Routes Map

# Integrated Logistics Routes for Neighboring Countries from West Coast Ports



01

## Arrival of Containers to West Coast Ports

Containers are discharged at the Kingdom's ports on the Red Sea, including Jeddah Islamic Port, King Abdullah Port, Yanbu Commercial Port, King Fahd Industrial Port in Yanbu, NEOM Port, Jazan Port, and Jazan City Port for Primary and Downstream Industries.

02

## Activation of Logistics Corridors for Land Transport

Target containers are identified and directed for transport through logistics corridors using land carriers.

03

## Container Movement Through Logistics Corridors

Containers are transported directly from West Coast ports to neighboring countries via logistics corridors.

04

## Final Delivery at Destination

Containers are received in the destination country and delivered to the beneficiary entity.

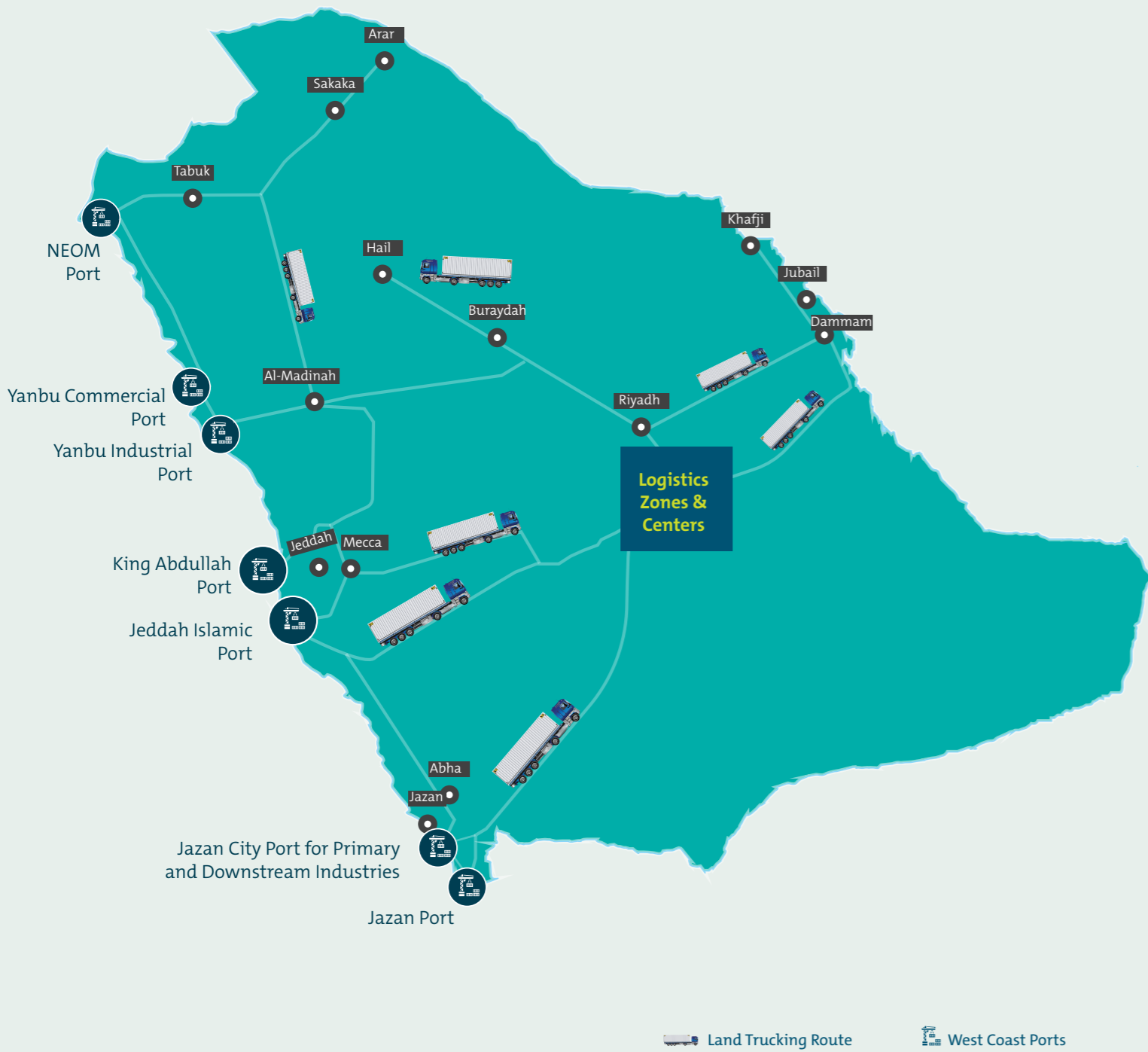
## Objectives

Enhancing supply chain efficiency and accelerating cargo movement

The logistics corridors initiative enables the movement of inbound containers to the Kingdom's West Coast ports through dedicated land routes to various regions of the Kingdom and GCC countries

Contributing to reducing handling time and improving operational efficiency at ports

# Logistics Routes from the West Coast to Cities within the Kingdom



**01 Arrival of Containers to West Coast Ports**  
Containers arriving at the Kingdom are received at West Coast ports and then redistributed within the Kingdom. These include Jeddah Islamic Port, King Abdullah Port, Yanbu Commercial Port, King Fahd Industrial Port in Yanbu, NEOM Port, Jazan Port, and Jazan City Port for Primary and Downstream Industries.

01



02

**02 Identifying Shipments at West Coast Ports**  
Containers arriving at West Coast ports are identified and categorized based on their destinations, then prepared for distribution to inland cities across the Kingdom.

**03 Activation of Logistics Corridors for Land Transport**  
Containers are directed through logistics corridors for land transport using specialized carriers.

03



04

**04 Transporting Containers to Cities within the Kingdom**  
Containers are transported from West Coast ports through land corridors to final destinations within the Kingdom.

## Objectives

Enhancing supply chain flexibility

Activating logistics routes to receive shipments directed to the Kingdom's eastern ports via West Coast ports

Redistributing shipments to various cities across the Kingdom through logistics corridors

# Logistics Corridor (Sea-Air) via Western Coast Ports



Airport
 Land Trucking Route
 West Coast Ports

**01 Arrival of Containers to West Coast Ports**  
Containers are received at the Kingdom's Red Sea ports, including Jeddah Islamic Port, King Abdullah Port, Yanbu Commercial Port, King Fahd Industrial Port in Yanbu, NEOM Port, Jazan Port, and Jazan City Port for Primary and Downstream Industries.

**02 Handling Shipments for Air Transport and Transfer to International Airports**  
Shipments designated for air transport are processed and transported from ports to international airports via land transport networks to complete air cargo procedures.

**03 Processing Shipments at Air Cargo Facilities**  
Shipments are received at airport cargo facilities, where handling and processing are completed in accordance with air transport requirements.

**04 Air Freight to Final Destinations**  
Shipments are loaded onto designated flights and delivered to their final destinations, where they are handed over to the receiving parties.

## Objectives

Activating sea-air logistics routes through West Coast ports

Receiving containers at Red Sea ports and transporting shipments to international airports to complete air freight procedures to final destinations

Enhancing supply chain efficiency and continuity



## Section Two

### Routes and Operational Procedures

Sequencing of Processes and Shipment Journey for Import, Export, and Transshipment

# FASAH Platform (FASAH)

A unified electronic gateway for the import and export system



FASAH is a national electronic platform in the Kingdom of Saudi Arabia that enables the management and facilitation of import and export operations and customs clearance, by linking government entities and the private sector within a unified digital system.

## Platform Objectives

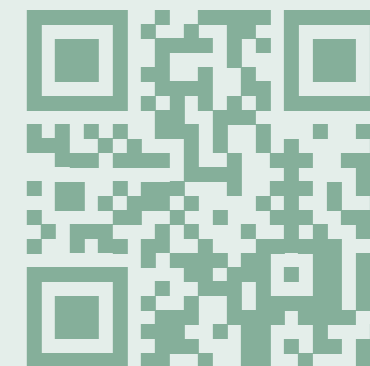
- Standardizing import and export procedures
- Accelerating customs operations
- Improving process efficiency and reducing time and cost

## Key Services

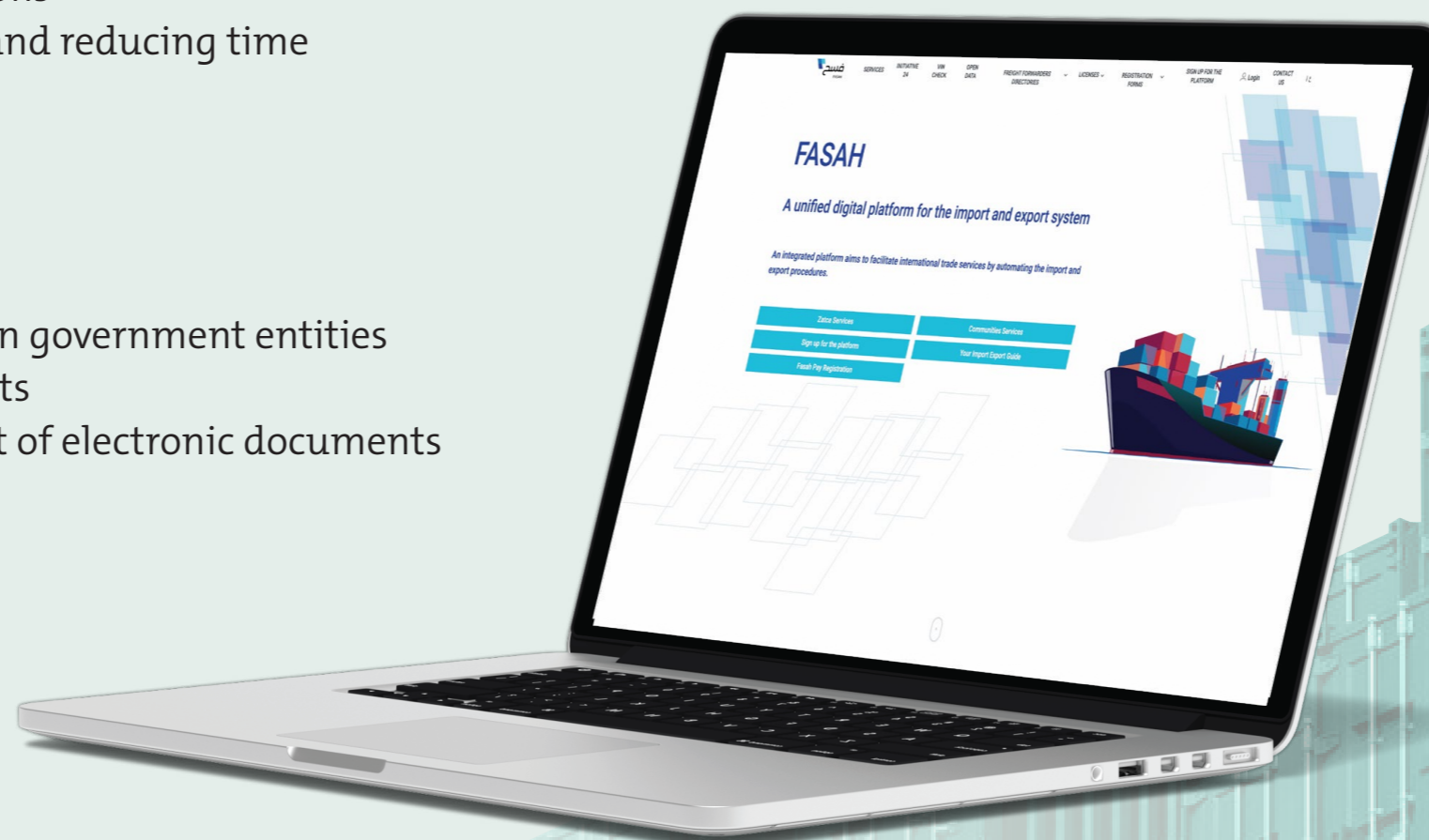
- Electronic integration between government entities
- Processing electronic payments
- Submission and management of electronic documents
- Shipment tracking

## Related Services

- Zakat, Tax and Customs Authority services
- Port and airport community services
- Import and export guide



<https://www.fasah.sa>

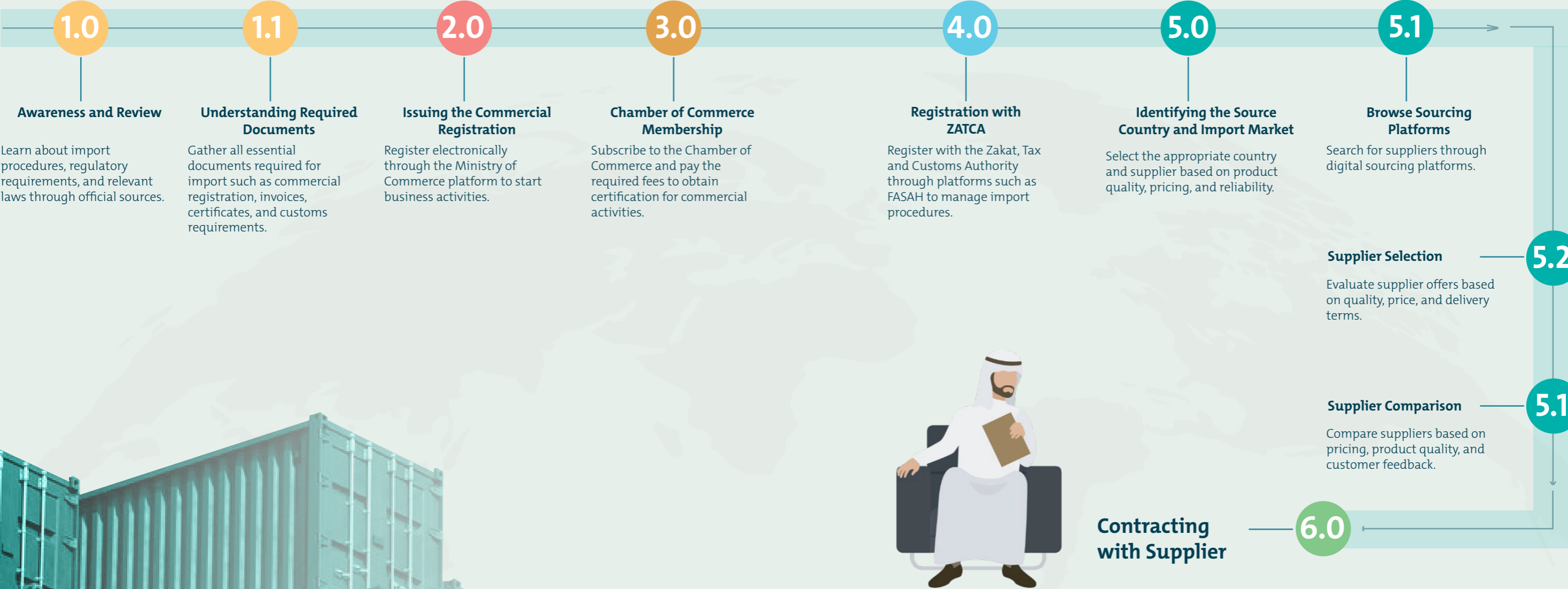




# Import Process

# Import Process

## New Trader Journey

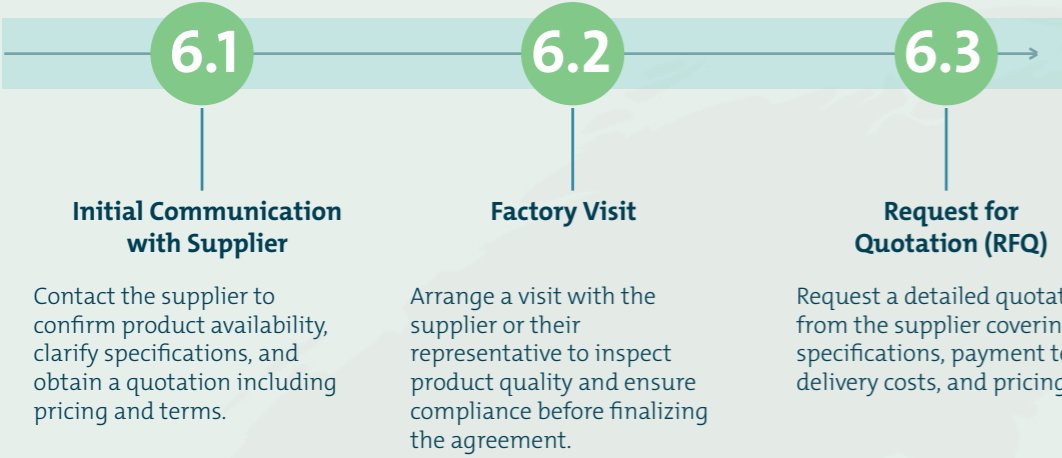


A new trader's journey begins with meeting regulatory requirements and establishing their business, shaping early expectations of ease, support, and efficiency. At the contracting stage, both new and existing traders reach a key touchpoint where trust is built, options are secured, and smooth transactions drive business continuity and customer satisfaction.

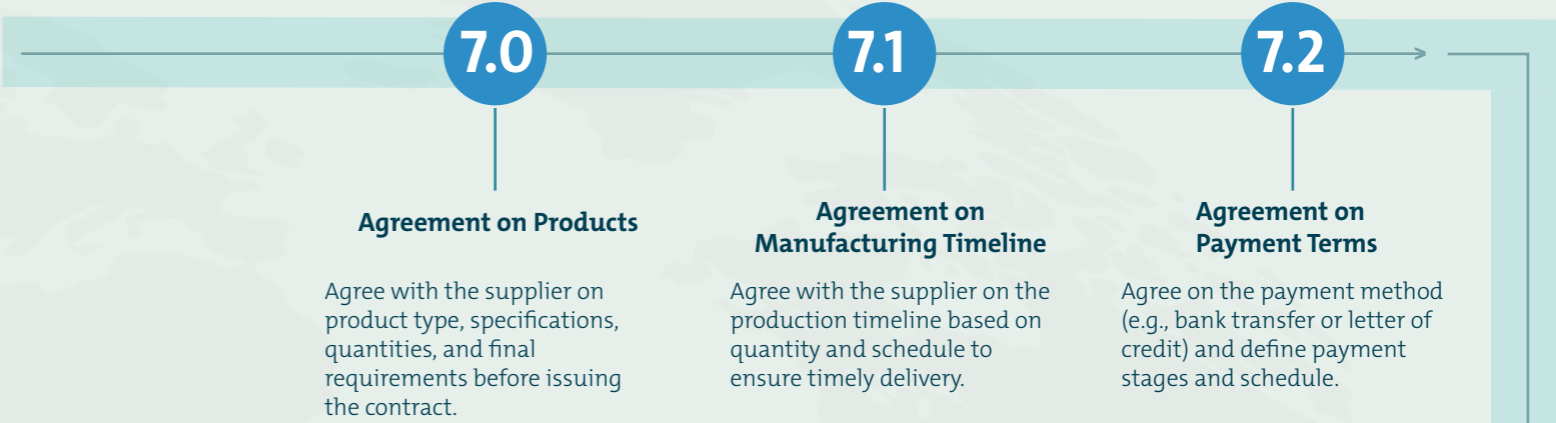
# Import Process

## Supplier and Contract

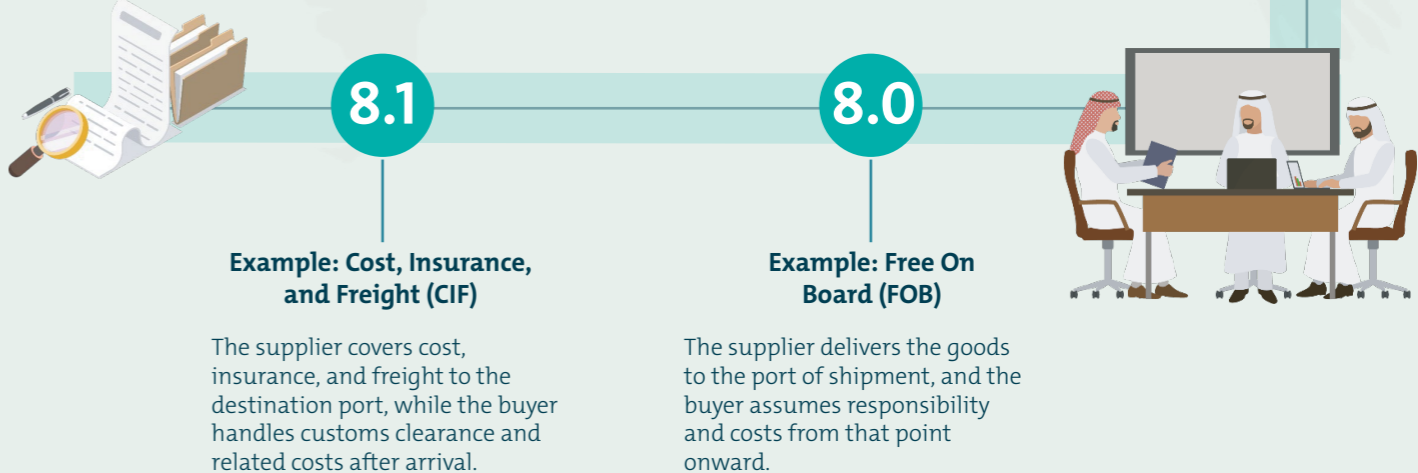
### Contracting with Supplier



### Commercial Contract

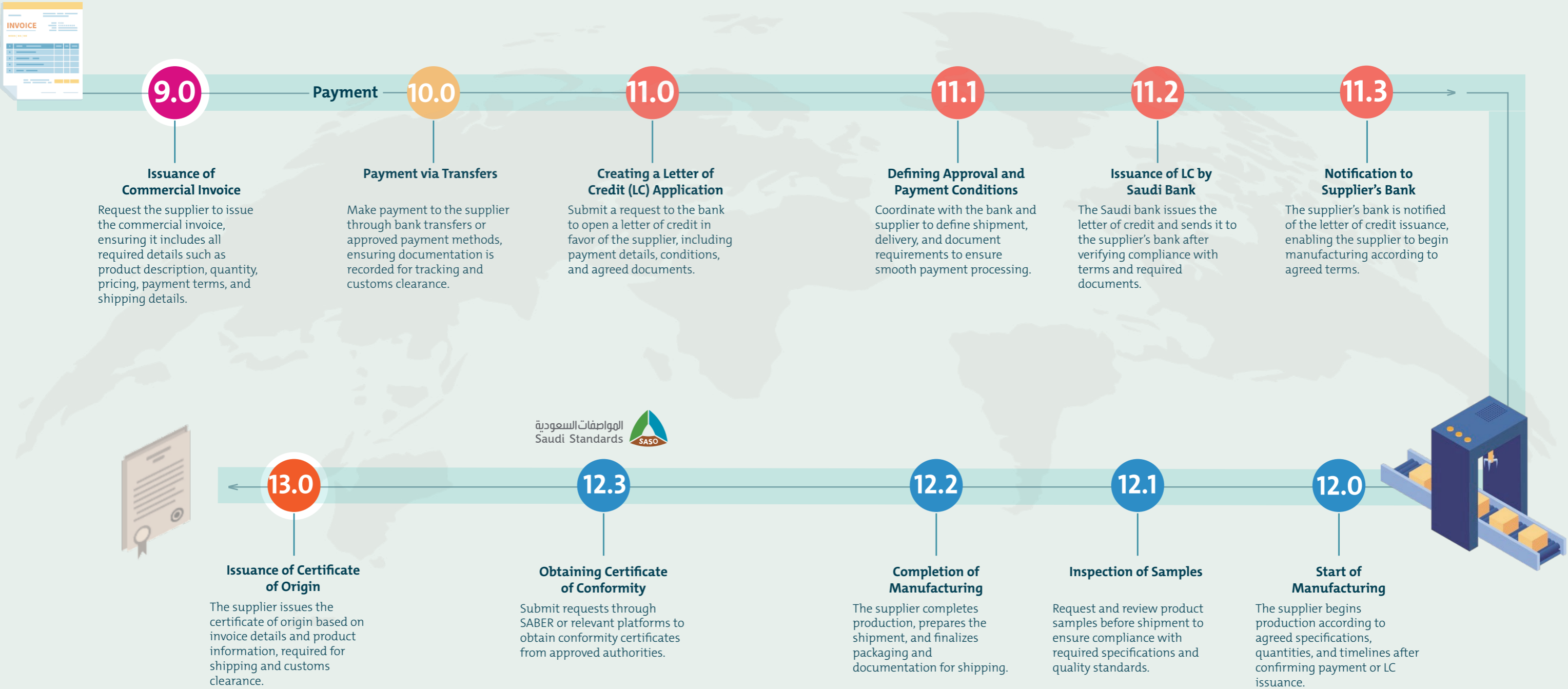


### Shipping Terms Examples



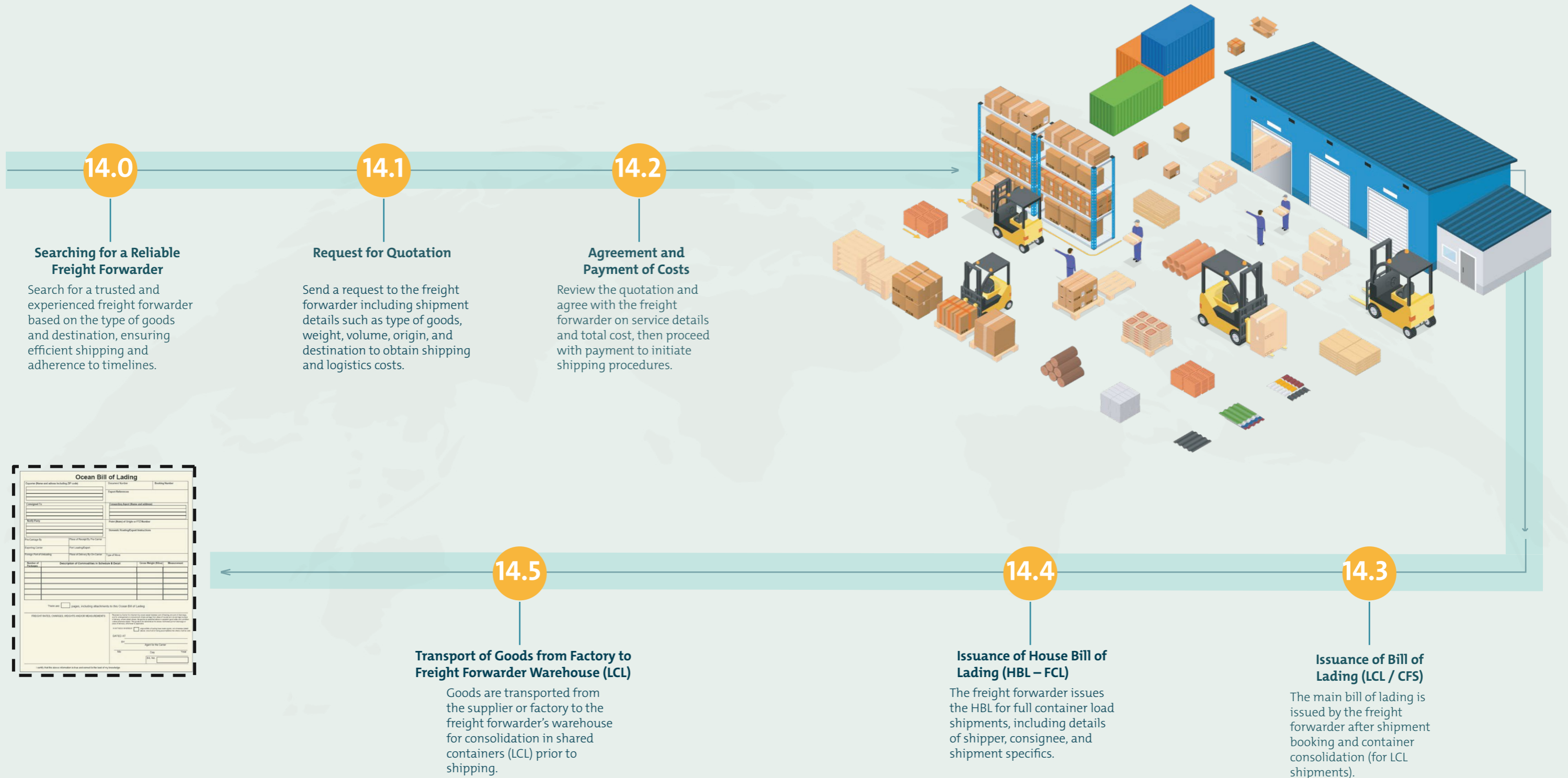
# Import Process

## Payment and Manufacturing



# Import Process

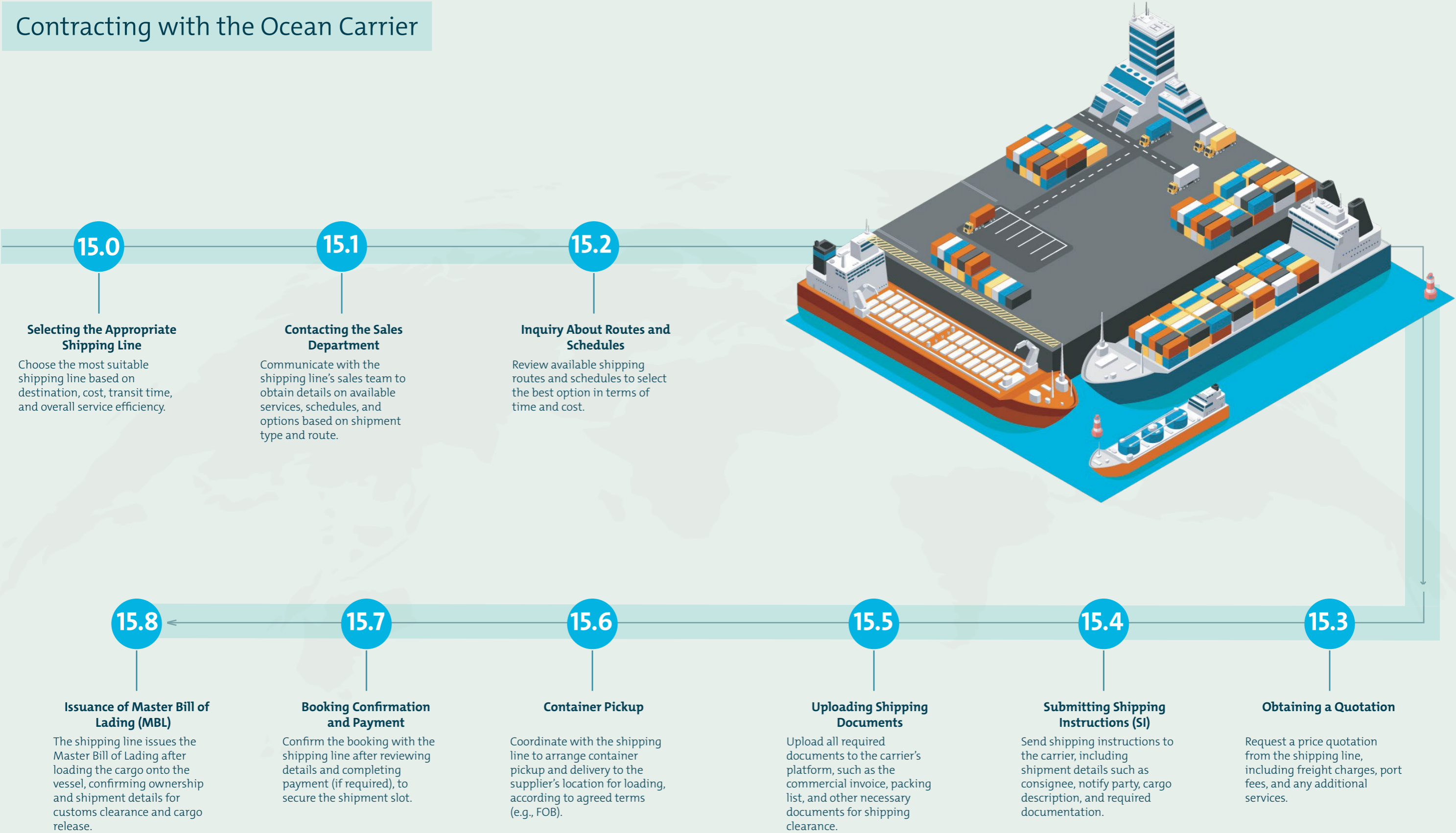
## Contracting with a Freight Forwarder



Ocean Bill of Lading			
Consignee Name and address including ZIP code		Shipment Number	
Consignee's Reference		Shipment Reference	
Commodity Code		Description of Goods (Full and Detailed)	
Weight/Volume		Origin of Goods (Country)	
Incoterms		Terms of Payment/Trade Conditions	
Bill of Lading Type		Number of Packages/Units	
Number of Containers		Gross Weight (Metric)	
Number of Packages		Measurement	
There are <input type="checkbox"/> copies, including attachments to this Ocean Bill of Lading.			
FREIGHT FORWARDER'S RECEIPT AND ACKNOWLEDGEMENT: I hereby acknowledge that the goods described herein have been received by me in the condition and quantity stated above.			
DATE: AT _____		SIGNATURE OF FREIGHT FORWARDER	
BY _____		DATE: _____	
FOR THE FREIGHT FORWARDER		BY _____	
DATE: _____		BY _____	

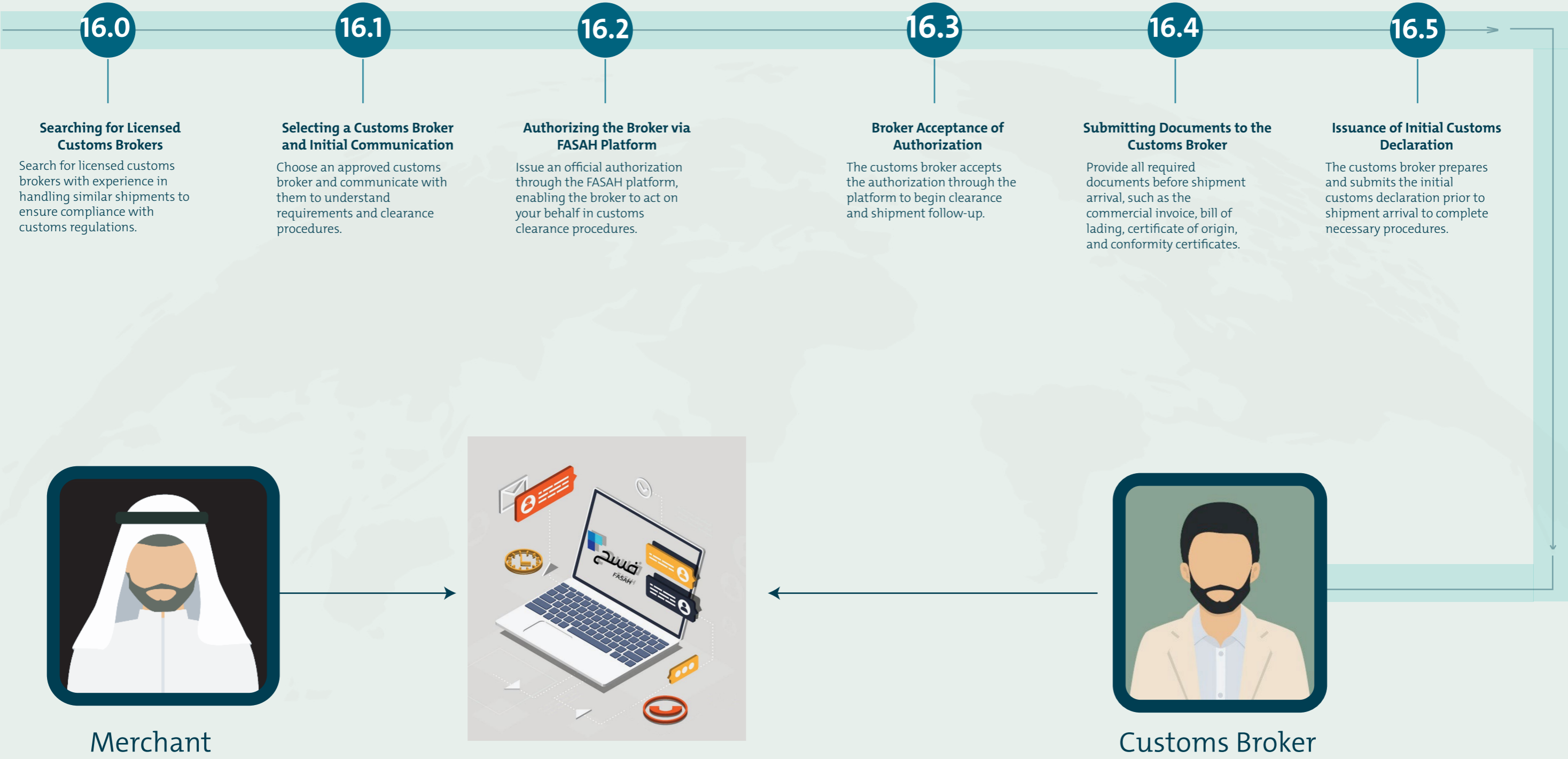
# Import Process

## Contracting with the Ocean Carrier



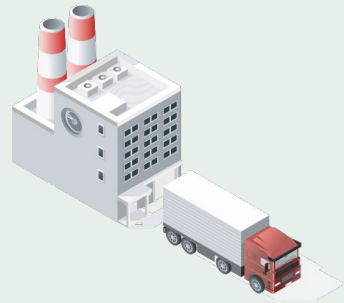
# Import Process

## Customs Broker Authorization Process



# Import Process

## Container Departure from the Port of Origin



17.0

### Transporting the container to the port of origin

The container is transported to the export port in coordination with the shipping agent or supplier to prepare it for loading onto the vessel at the scheduled time.

17.1

### Sending original documents to the importer

The supplier or shipping agent sends the original documents before the shipment arrives so the importer can use them for customs clearance upon arrival.

17.2

### Clearing the container from customs

The container is inspected by customs in the exporting country to verify the safety of the goods and the accuracy of the documents before loading it onto the vessel.

17.3

### Loading the container onto the vessel

The supplier or shipping agent sends the original documents such as the bill of lading so they can be used for customs clearance upon the shipment's arrival.



17.4

### Issuing the container manifest

The shipping carrier issues the container manifest, which includes shipment details, the sender and consignee names, port of departure and arrival, and the bill of lading number.

SHIPPER'S DETAILS		CONSIGNEE'S DETAILS		VESSEL'S DETAILS	
SHIPPER'S NAME	SHIPPER'S ADDRESS	CONSIGNEE'S NAME	CONSIGNEE'S ADDRESS	VESSEL NAME	VESSEL NUMBER
SHIPPER'S PHONE	SHIPPER'S FAX	CONSIGNEE'S PHONE	CONSIGNEE'S FAX	PORT OF DEPARTURE	PORT OF ARRIVAL
SHIPPER'S COUNTRY	SHIPPER'S CITY	CONSIGNEE'S COUNTRY	CONSIGNEE'S CITY	VESSEL TYPE	VESSEL CLASS
SHIPPER'S PRODUCT	SHIPPER'S QUANTITY	CONSIGNEE'S PRODUCT	CONSIGNEE'S QUANTITY	VESSEL WEIGHT	VESSEL LENGTH
SHIPPER'S WEIGHT	SHIPPER'S VOLUME	CONSIGNEE'S WEIGHT	CONSIGNEE'S VOLUME	VESSEL DRAUGHT	VESSEL SPEED
SHIPPER'S DATES	SHIPPER'S TIMES	CONSIGNEE'S DATES	CONSIGNEE'S TIMES	VESSEL ETA	VESSEL ETD
SHIPPER'S COMMENTS	SHIPPER'S NOTES	CONSIGNEE'S COMMENTS	CONSIGNEE'S NOTES	VESSEL STATUS	VESSEL STATUS

# Import Process

## Vessel Journey



# Import Process

## Creating the Import Declaration



19.0

### License and authorization information

The customs broker verifies the availability of a valid import license and ensures that the authorization is registered in the “Fasah” system to enable representation of the importer before customs.

19.1

### Entering bill of lading and shipment information

The customs broker enters the bill of lading and shipment details in the “Fasah” system, linking them to the declaration to complete customs clearance procedures.

19.2

### Uploading the invoice and item details

The customs broker uploads the invoice and item details in the “Fasah” system, ensuring that the data matches the original documents to facilitate the assessment of customs duties.

19.3

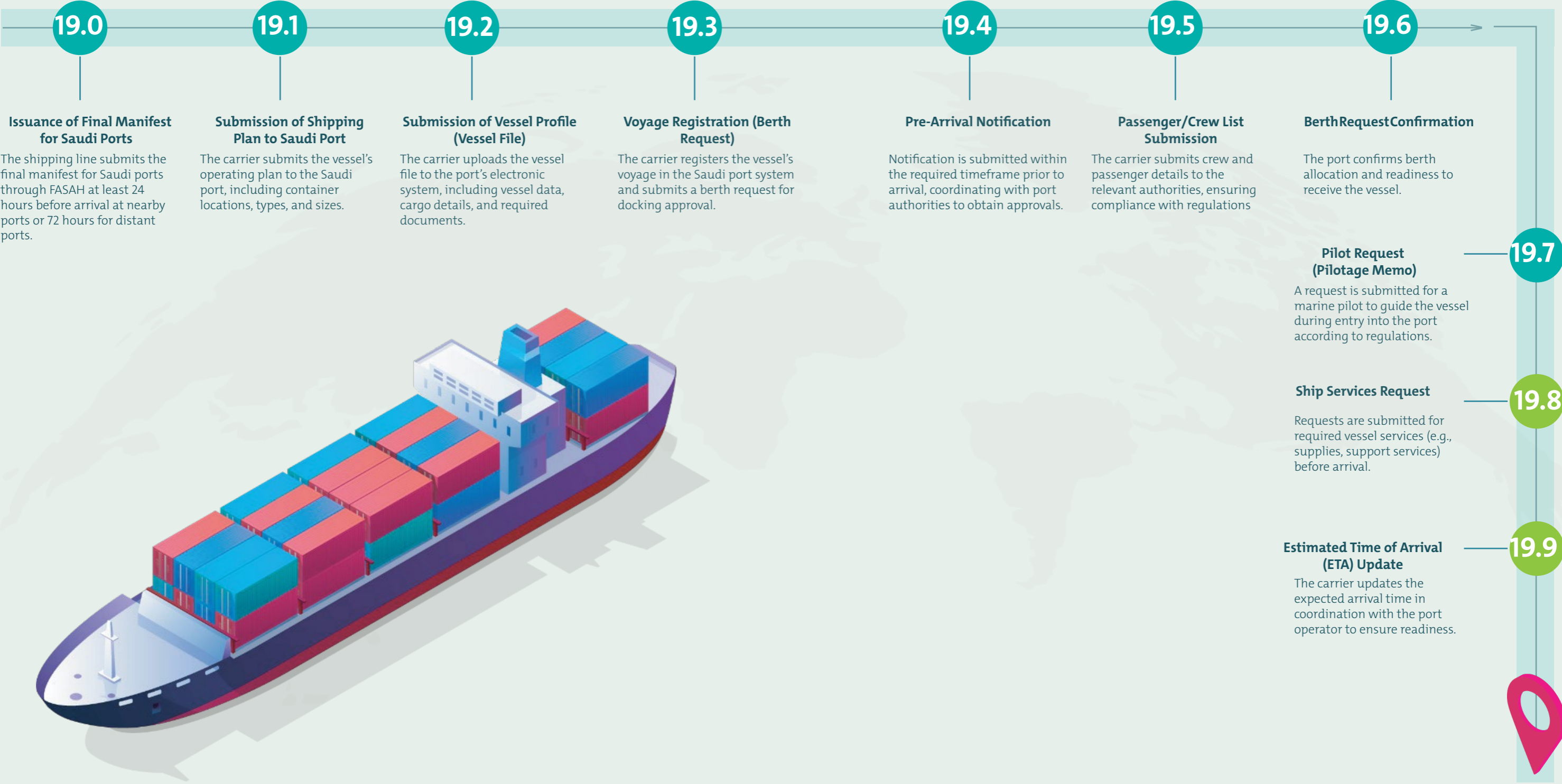
### Entering additional information

The customs broker enters additional required information in the “Fasah” system, such as supplier data, payment method, or contract details, to ensure the declaration file is completed accurately.



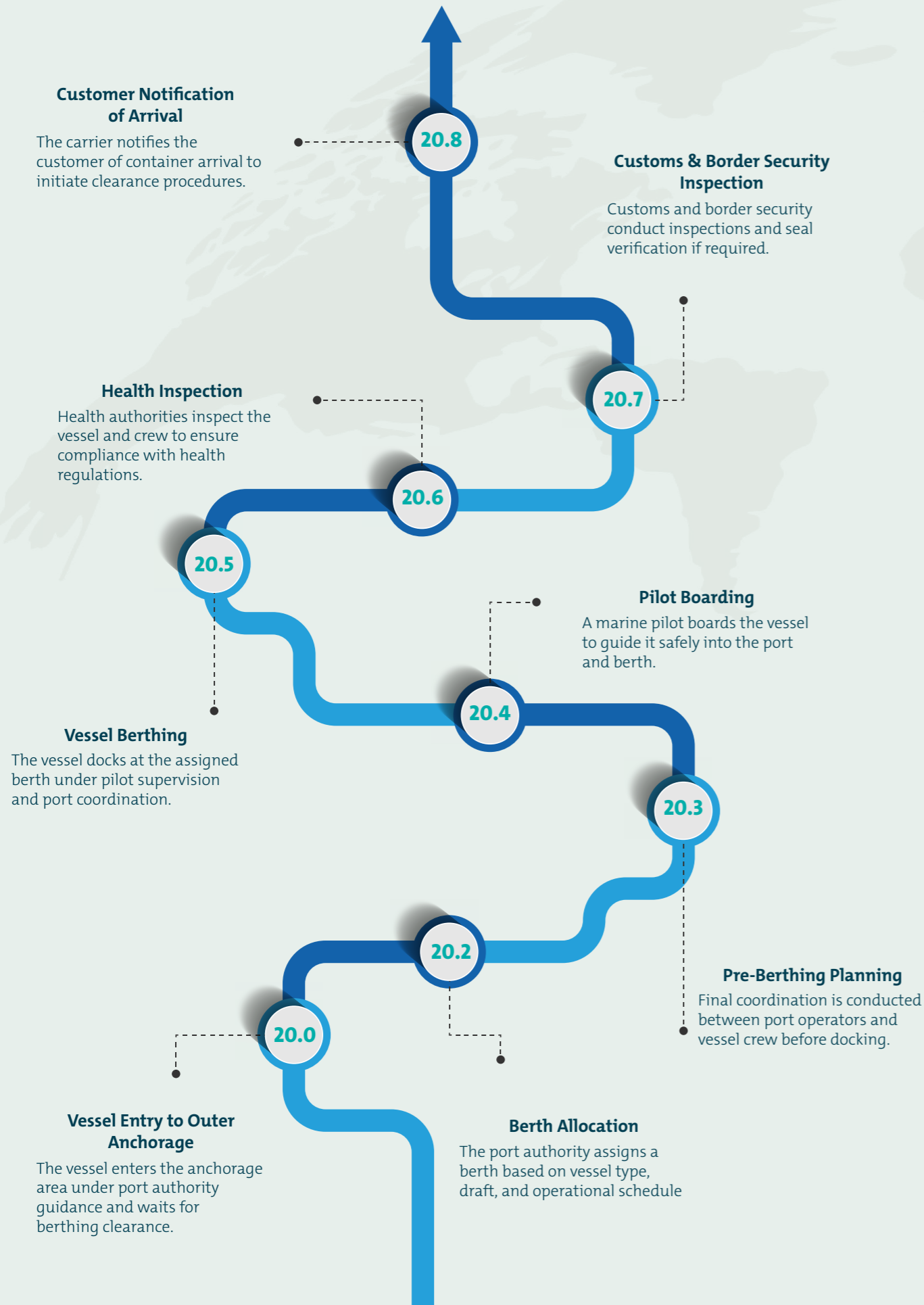
# Import Process

## Pre-Arrival of Vessel to Saudi Arabia



# Import Process

## Entry to Saudi Port and Berthing



# Import Process

## Container Handling Within Port

### Container Discharge

Containers are unloaded from the vessel to the terminal yard according to the operational plan.

### Customs Clearance (Conditional Release)

The concerned authority completes required procedures, inspections, and documentation verification before allowing entry.

### X-ray Inspection

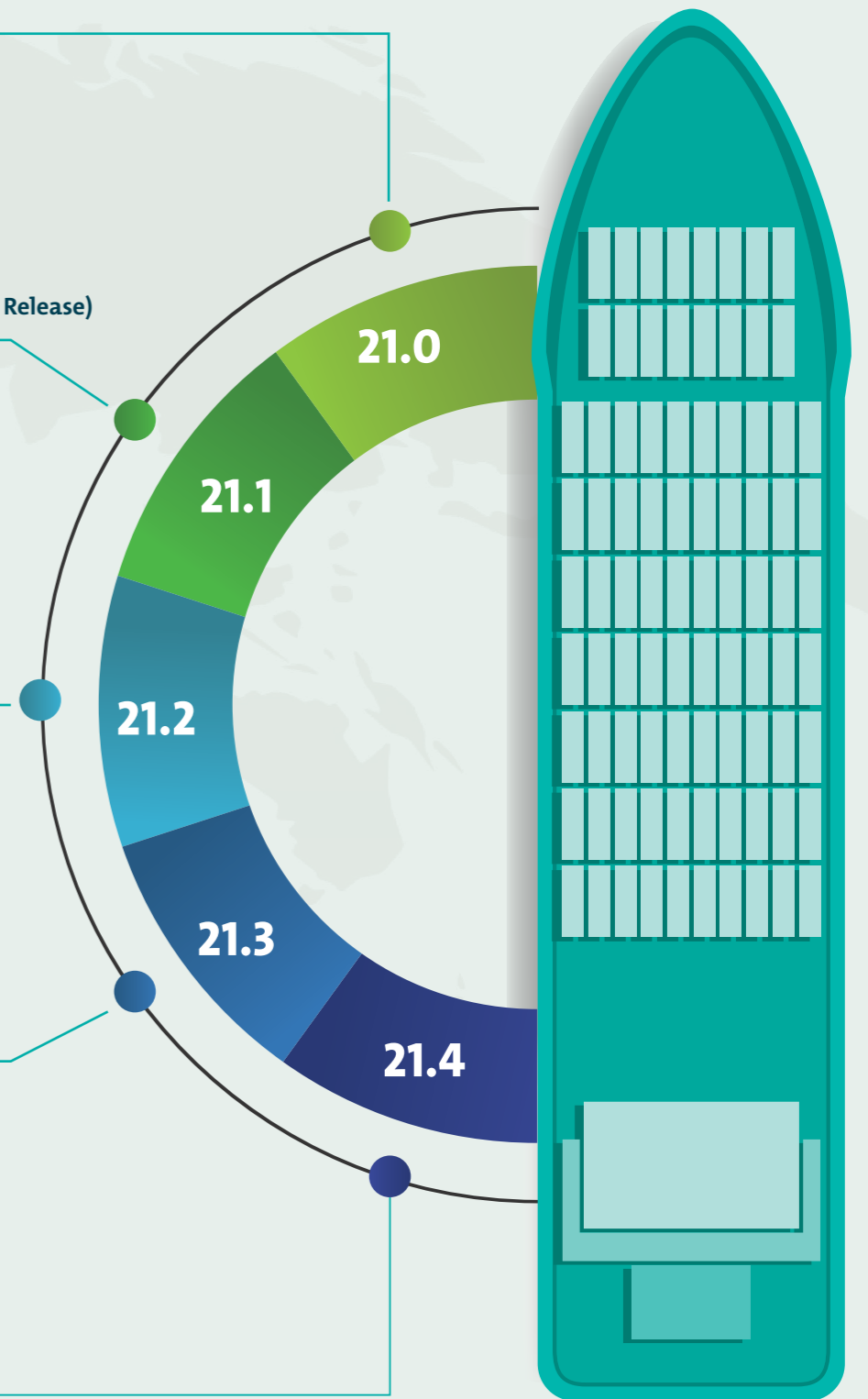
Containers are transferred to inspection zones for scanning to verify contents and compliance with declarations.

### Container Storage

Containers are stored temporarily in designated yard areas until clearance or onward transport.

### Container Release

Based on inspection results, containers are either cleared for release, re-inspected, or redirected for further checks.



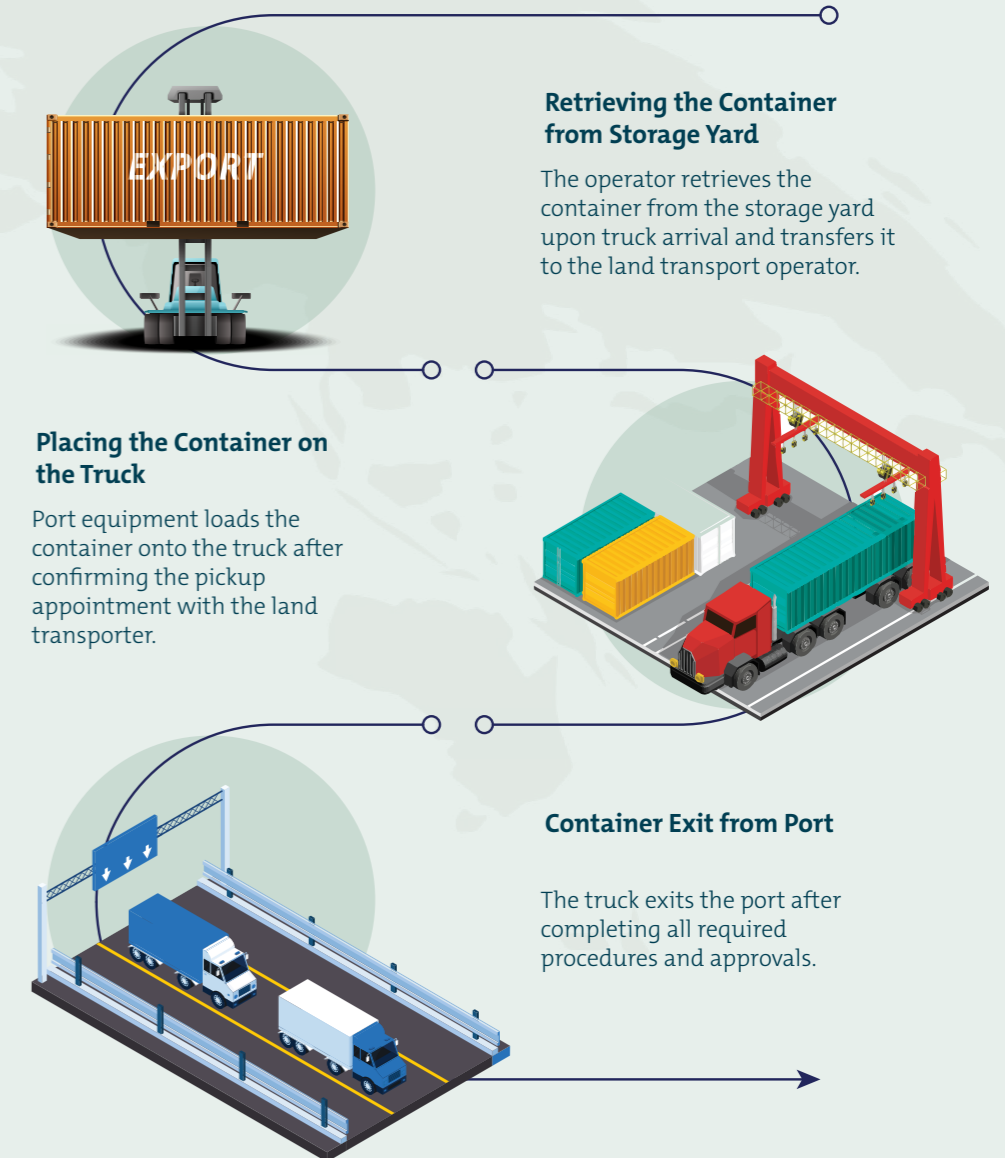
# Import Process

## Manual Inspection



# Import Process

## Container Exit from Port





# Export Journey

# Export Journey

## New Trader Steps



Commercial Process

### Awareness and Familiarization

I develop comprehensive awareness of the export cycle from Saudi Arabia through official guides and specialized workshops. I assess my establishment's readiness, study the target market, review the importing country's requirements, and consult export houses to understand market entry mechanisms.

1.0

### Reviewing Export Guides

I begin by reviewing official export guides such as those issued by the Saudi Export Development Authority, country-specific export guides, and customs procedures via the FASAH platform to fully understand requirements.

1.1

### Discussing the Export Plan with Export Houses

I discuss the export plan with licensed local export houses, sharing product details and target markets to evaluate operational and regulatory aspects and determine the most suitable cooperation model.

1.2

### Verification of Permitted Export Activities

I review the Commercial Registration activity guide and national classification to ensure that my establishment's activity permits exporting the intended product and aligns with its nature.

2.0

### Issuance of Commercial Registration (CR)

I access the Ministry of Commerce platform, select the trade name, and choose the appropriate activity based on ISIC classification. After completing the data and paying the fees, the Commercial Registration is issued electronically.

2.1

### Chamber of Commerce Membership

My subscription is automatically activated upon issuing the Commercial Registration. I pay the fees electronically, enabling certification of the registration and allowing the establishment to officially conduct business activities.

3.0

### Registration with Zakat, Tax and Customs Authority (ZATCA)

I create an account for my establishment on the "FASAH" platform by entering Commercial Registration details and Chamber of Commerce membership, and specifying the business activity. The account is then activated and linked to customs systems and port e-services.

4.0

### Obtaining Additional Certificates (If Required)

I obtain additional certificates depending on the product type, such as a conformity certificate from "SABER" or a health certificate from the Ministry of Environment, to ensure compliance with export requirements and destination country regulations.

5.0



# Export Journey

## Trade Process



6.0

### Engagement with the Foreign Importer

I align with the importer on transaction details such as the type of goods, quantities, pricing, delivery terms, and required documentation, in preparation for contract drafting and organizing shipment and export.

6.1

### Agreement on Quantities, Specifications, and Terms

I agree with the importer on quantities, specifications, and supply terms such as packaging, delivery location, and execution timeline. This is documented through a commercial offer or a formal export contract defining both parties' obligations.

6.2

### Submitting the Price Quotation

I submit an official quotation to the importer including product details, quantities, pricing, payment terms, delivery method, and quotation validity period, in preparation for approval and initiation of the export process.

6.3

### Importer Approval

I receive the foreign importer's approval of the submitted quotation. This is confirmed in writing via email or by signing the quotation or contract, enabling me to proceed with order preparation and completion of export procedures in accordance with agreed terms.

6.4

### Issuance of Proforma Invoice (PI)

I issue the proforma invoice upon the importer's approval, including transaction details such as importer name, goods description, quantity, price, and payment and delivery terms, for official use in opening a Letter of Credit or arranging shipment.



6.5

### Signing the Commercial Contract

I sign the contract with the importer after agreeing on all terms, ensuring that details of goods, quantities, prices, delivery and payment terms, supply schedule, and legal responsibilities are clearly documented as the official basis for export.

7.0

### Shipping Terms Agreements (FOB / CIF)

- FOB: My responsibility extends until the goods are loaded onto the vessel.
- CIF (Cost, Insurance, and Freight): I bear the costs and insurance up to the importer's port.

8.0

### Financial Arrangement (L/C)

I agree with the importer on transferring the agreed amount directly to my bank account, either as a lump sum or in installments, as per the agreement.

# Export Journey

## Manufacturing

### Initiating Manufacturing Operations

I commence manufacturing operations upon receiving notification of the Letter of Credit (L/C) issuance or confirmation of the agreed advance payment. I supervise the preparation of goods in accordance with the specifications and quantities stated in the contract, in preparation for packaging and shipment.

### Sending Samples

I send samples to the importer for inspection and approval prior to completing manufacturing or shipment, along with technical specifications to ensure compliance.

### Monitoring the Manufacturing Process

I regularly monitor production to ensure adherence to specifications and review packaging in coordination with the quality team to ensure shipment readiness on schedule.

### Completion of Manufacturing

I complete production of the agreed quantity, prepare the goods for packaging, and review documents and invoices in preparation for shipping and customs clearance.

### Packaging in Accordance with Importing Country Requirements

I package the products in line with the importing country's requirements, adhering to specified materials, markings, and labeling information in accordance with customs guidelines.

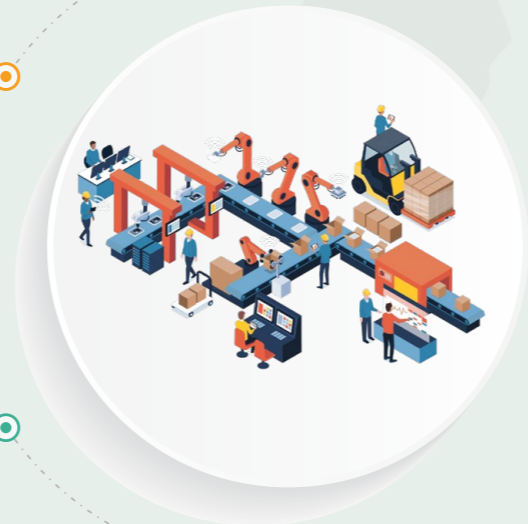
9.0

9.1

9.2

9.3

9.4



# Export Journey

## Contracting with the Appropriate Shipping Line

10.0

### Selecting the Appropriate Shipping Line

I identify a reliable and experienced freight forwarder or shipping agent, review their credentials and track record, and ensure their capability in logistics coordination and customs clearance.

10.2

### Searching for Routes and Schedules

I explore available shipping routes and schedules, selecting the most suitable option based on shipment timing and delivery requirements.

10.3

### Completing Shipping Instructions

I enter the shipment's key details through the shipping line or freight forwarder platform to confirm the booking and initiate shipping documentation.

10.5

### Booking Confirmation and Payment

I confirm the booking with the shipping line or freight forwarder and settle the required fees to ensure the shipment is scheduled for sailing.

10.1

### Coordination with the Sales Department

I communicate with the shipping line or freight forwarder, share shipment details, and review the quotation prior to confirming the booking.

10.3

### Obtaining a Quotation

I receive and review the quotation from the shipping line or freight forwarder, including costs, transit time, and services, before approval.

10.4

### Uploading Shipping Documents

I upload the commercial invoice, certificate of origin, and packing list via the shipping line or freight forwarder platform for approval and issuance of the Bill of Lading.

10.6

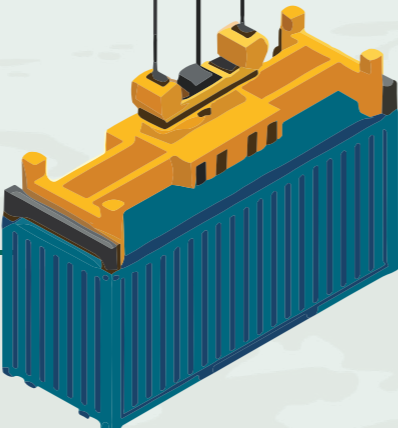
### Container Stuffing

I coordinate with the freight forwarder to arrange delivery of the empty container to the factory, where it is loaded in accordance with specifications in preparation for shipment.



# Export Journey

## Transporting the Container to the Port



### 11.0 Compliance with Packaging Instructions as required by the client and the customs regulations of the importing country

I coordinate with the freight forwarder to arrange delivery of the empty container to the factory, where it is loaded in accordance with specifications in preparation for shipment.

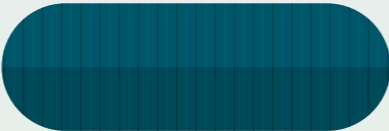
11.0



11.1

### 11.1 Container Sealing and Seal Number Submission

I load the container in accordance with the packing list, securely seal it with a customs seal, and send the seal number to the freight forwarder to complete shipping and clearance procedures.



11.2

### 11.2 Container Weighing

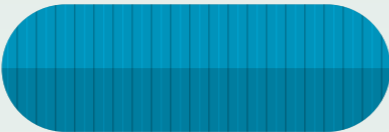
As an exporter, I ensure the container is weighed after loading, as this information is required by the carrier to issue and complete container documentation.



11.3

### 11.3 Issuance of Export Container Manifest

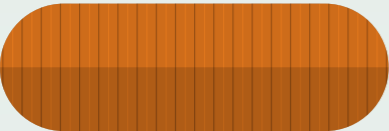
I provide the customs broker with a copy of the container manifest and the Bill of Lading to verify alignment with export documents. These are then uploaded to the FASAH platform to complete customs procedures at the export port.



11.4

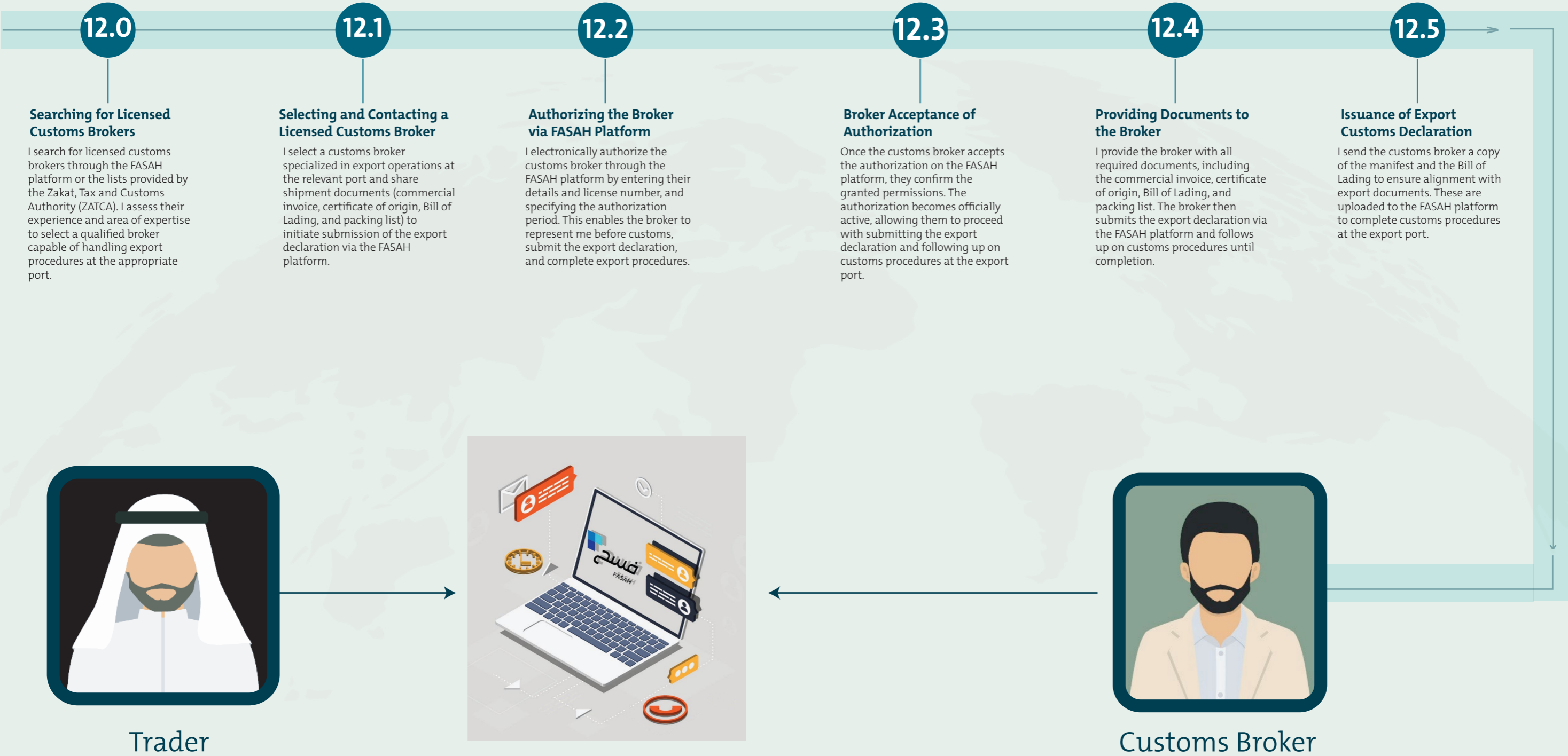
### 11.4 Transport to the Carrier's Yard

I transport the container from my warehouse to the shipping line's yard, in preparation for entry into the port and the commencement of export procedures.



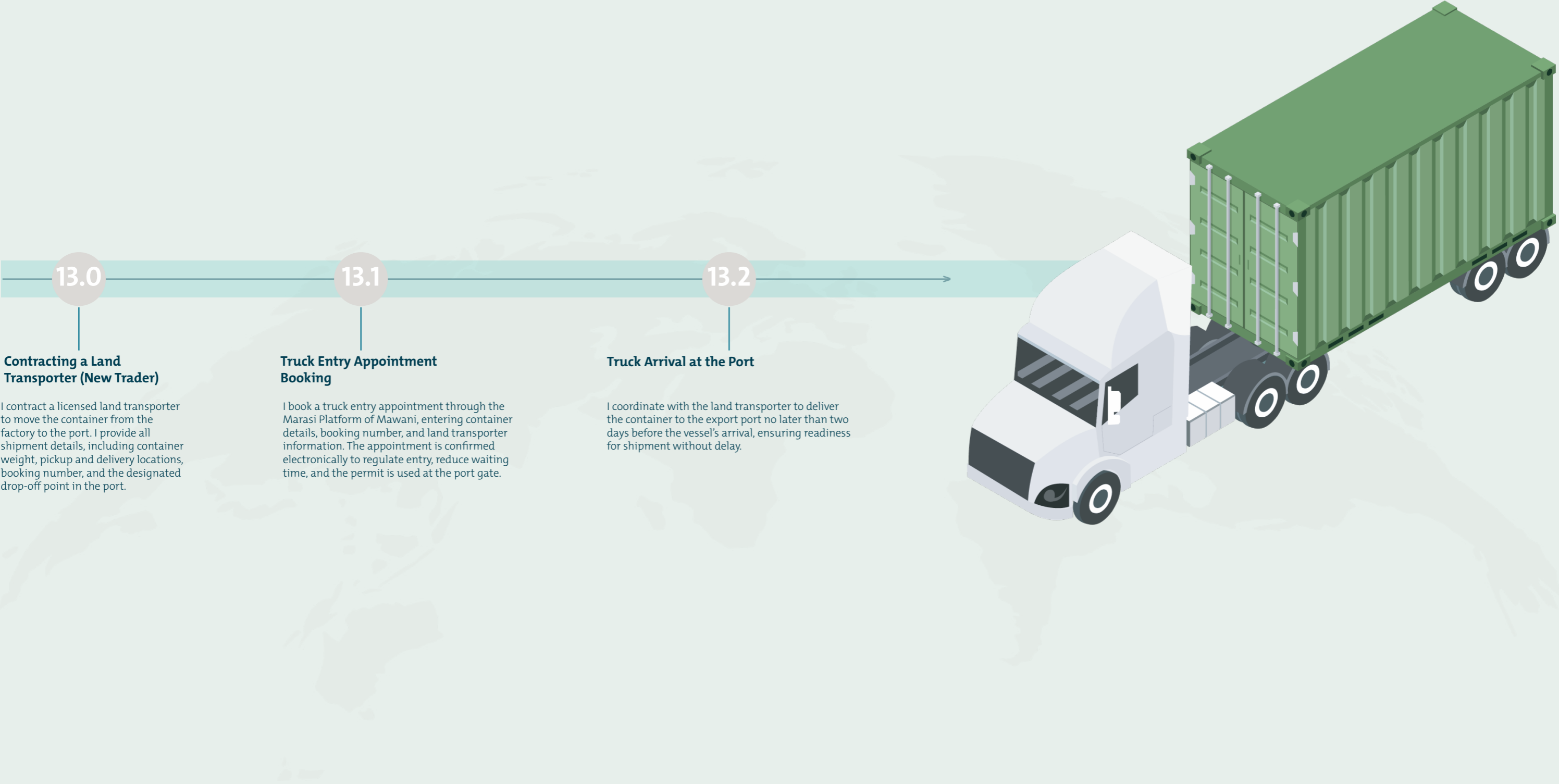
# Export Journey

## Customs Broker Authorization Journey



# Export Journey

## Container Journey to the Port



13.0

### Contracting a Land Transporter (New Trader)

I contract a licensed land transporter to move the container from the factory to the port. I provide all shipment details, including container weight, pickup and delivery locations, booking number, and the designated drop-off point in the port.

13.1

### Truck Entry Appointment Booking

I book a truck entry appointment through the Marasi Platform of Mawani, entering container details, booking number, and land transporter information. The appointment is confirmed electronically to regulate entry, reduce waiting time, and the permit is used at the port gate.

13.2

### Truck Arrival at the Port

I coordinate with the land transporter to deliver the container to the export port no later than two days before the vessel's arrival, ensuring readiness for shipment without delay.



# Export Journey

## Container X-Ray Inspection



14.0

### Passing Through the X-Ray Scanner

Exported containers on transport trucks pass through the X-ray scanner at the port gate for customs inspection before being placed in the yard.

14.1

### Unloading the Container at the Export Yard (Operator)

The port operator unloads the container from the truck into the designated yard, verifies the booking number, seal, and container details, and records its location in the system to organize handling according to the vessel schedule.

14.2

### Inspection Outcome

After the X-ray scan, customs assess whether the container contents match the submitted documents. If no discrepancies are found: the container is granted immediate clearance. If doubts or conflicts arise: the container is referred for manual inspection for further verification.

14.3

### Container Clearance (If X-Ray Passes)

If the X-ray scan shows no issues, the container is granted immediate clearance, and the customs declaration is updated. The container is then loaded onto the vessel without delay.

14.4

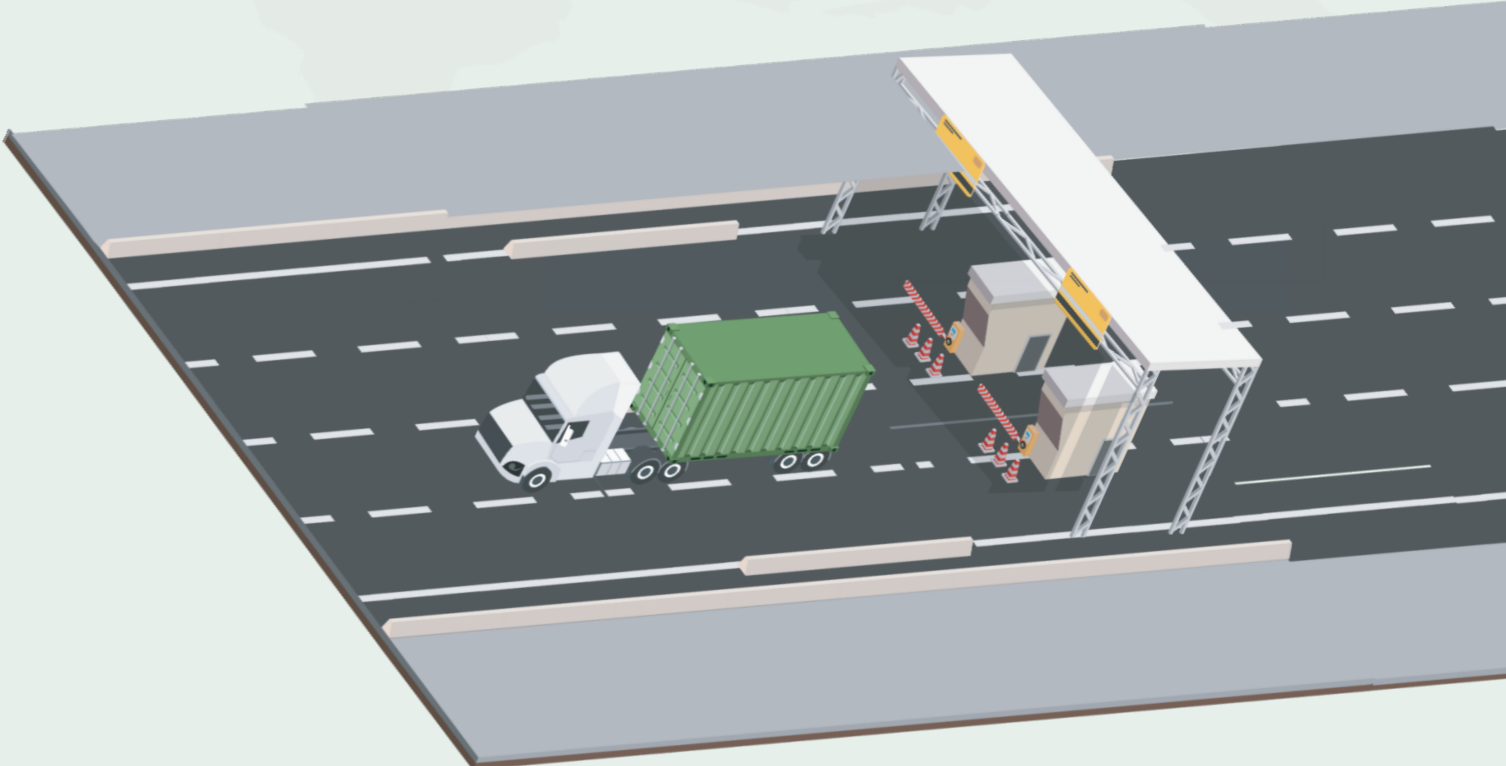
### Referral to Fixed X-Ray Inspection

If the X-ray scan fails, a technical malfunction occurs, or there is unclear suspicion, customs redirect the container for re-scanning. The operator moves the container back to the X-ray area as instructed, and the customs declaration is automatically updated to document the re-inspection.

14.5

### Manual Inspection Directive

If the X-ray scan indicates suspicion or discrepancies, the container is referred for manual inspection. A formal order is issued, and the operator is instructed to move the container to the inspection yard for opening in the presence of the customs inspector and broker.



# Export Journey

## Container Rotation within the Port



# Export Journey

## Container Loading

16.0

### Preparing the Stowage Plan

The port operator prepares a shipping plan for ready containers based on the declaration priority, type of goods, and container placement on the vessel to ensure balance and safety.

16.1

### Moving the Container to the Loading Quay (Operator)

The operator transfers the container from the yard to the designated quay according to the vessel schedule, using container handling equipment. The container movement is recorded and linked to the voyage in the system.

16.2

### Hoisting the Container onto the Vessel

The operator lifts the container from the quay to the vessel deck using cranes, following the approved stowage plan and vessel schedule.



16.3

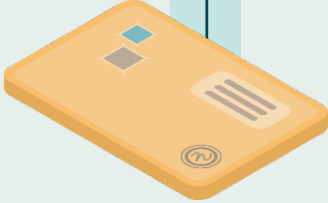
### Issuance of Original Bill of Lading

The original Bill of Lading is issued for the shipped container according to the approved loading plan.

16.4

### Sending Documents to the Importer

After shipment, the original documents—such as the commercial invoice, certificate of origin, Bill of Lading, and inspection certificate (if applicable)—are sent to the importer for customs clearance in the destination country.



# Export Journey

## Vessel Sailing

### 17.0 Entering Crew Information

The vessel's crew information is entered into the electronic system approved by the Ports Authority, including identification, nationality, and number of personnel, to ensure compliance with sailing requirements and coordination with regulatory authorities.

### 17.1 Issuance of Sailing Permit (Maritime Permit)

The maritime sailing permit is issued electronically after entering cargo and crew details and reviewing the documents with the relevant authorities. This permit is mandatory for departure from the berth and sailing at the scheduled time.

### 17.2 Request for Pilot Boarding

The shipping line or its agent submits a pilot request via the electronic system to schedule the vessel's escort from the berth to the port exit.

### 18.0 Submission of Sailing Permit to Border Guard

After issuance, a copy of the sailing permit is delivered to the port border guard to authorize vessel departure and coordinate security movement according to approved regulations.

### 19.0 Customs Boarding for Inspection

Customs inspects the vessel, its cargo, and documents prior to departure to verify conformity with the customs declaration and ensure compliance with regulations before issuing the sailing authorization.

### 20.0 Issuance of Discharge Completion Certificate (Operator)

The port operator issues an electronic certificate of discharge completion after all containers or cargo have been unloaded. This certificate is used to complete the vessel's sailing procedures and authorize departure from the port.

### 21.0 Providing the Captain a One-Hour Preparation Window

The captain is granted one hour to prepare the vessel, after which final approval for departure is issued.

### 22.0 Pilot Arrival and Boarding

The maritime pilot arrives at the scheduled time, boards the vessel, and directs and escorts it during exit from the port, coordinating with the control tower and vessel crew.

### 23.0 Towing to Internal Waterway

The vessel is towed to the internal waterway under the guidance of the pilot and supervision of port operations, in coordination with port control.

### 24.0 Vessel Sailing

The vessel officially sails after receiving the sailing authorization. The cargo status on the FASAH platform is updated to "Shipped," completing the export process both operationally and from a customs perspective.

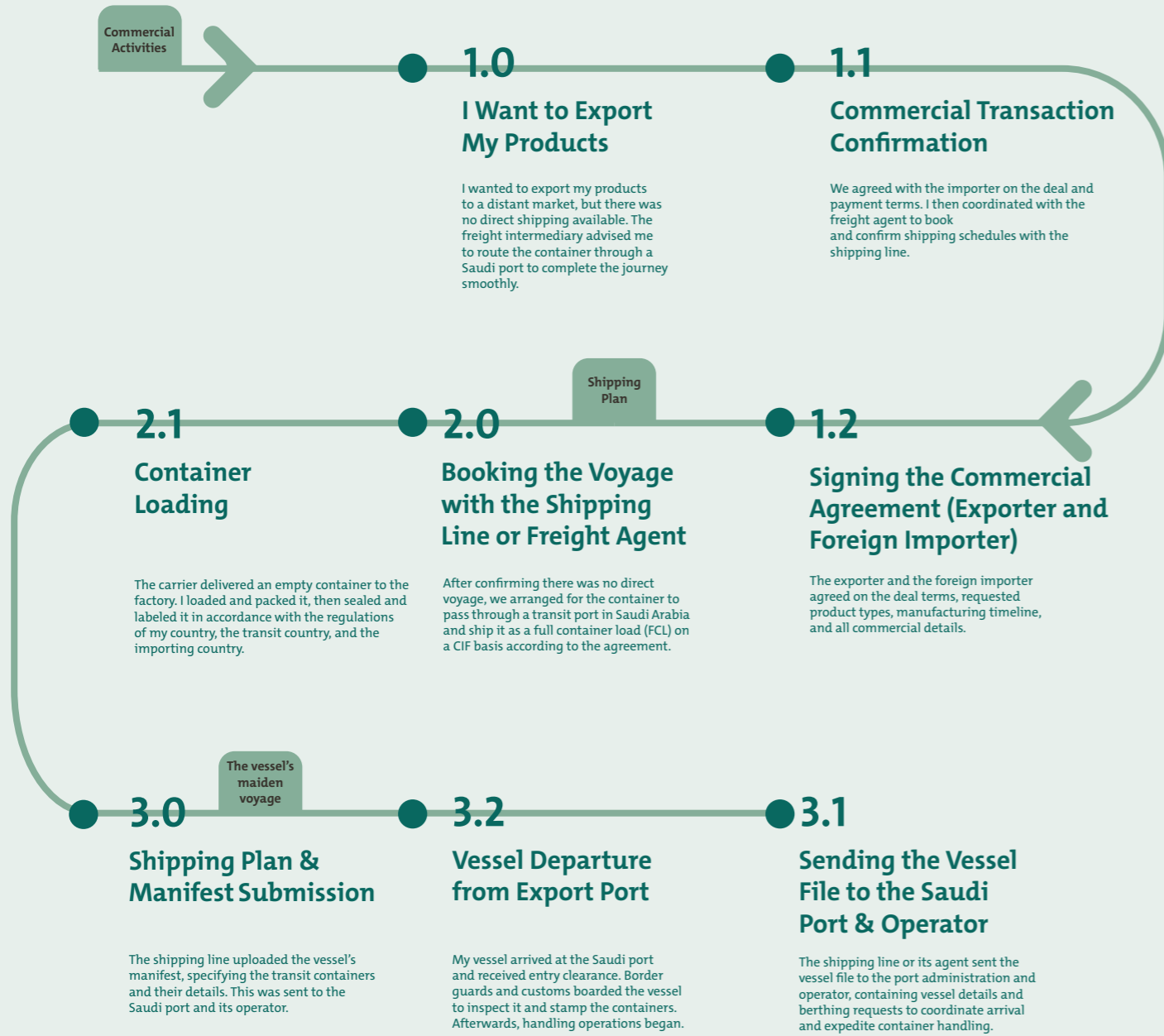




# Transshipment Journey

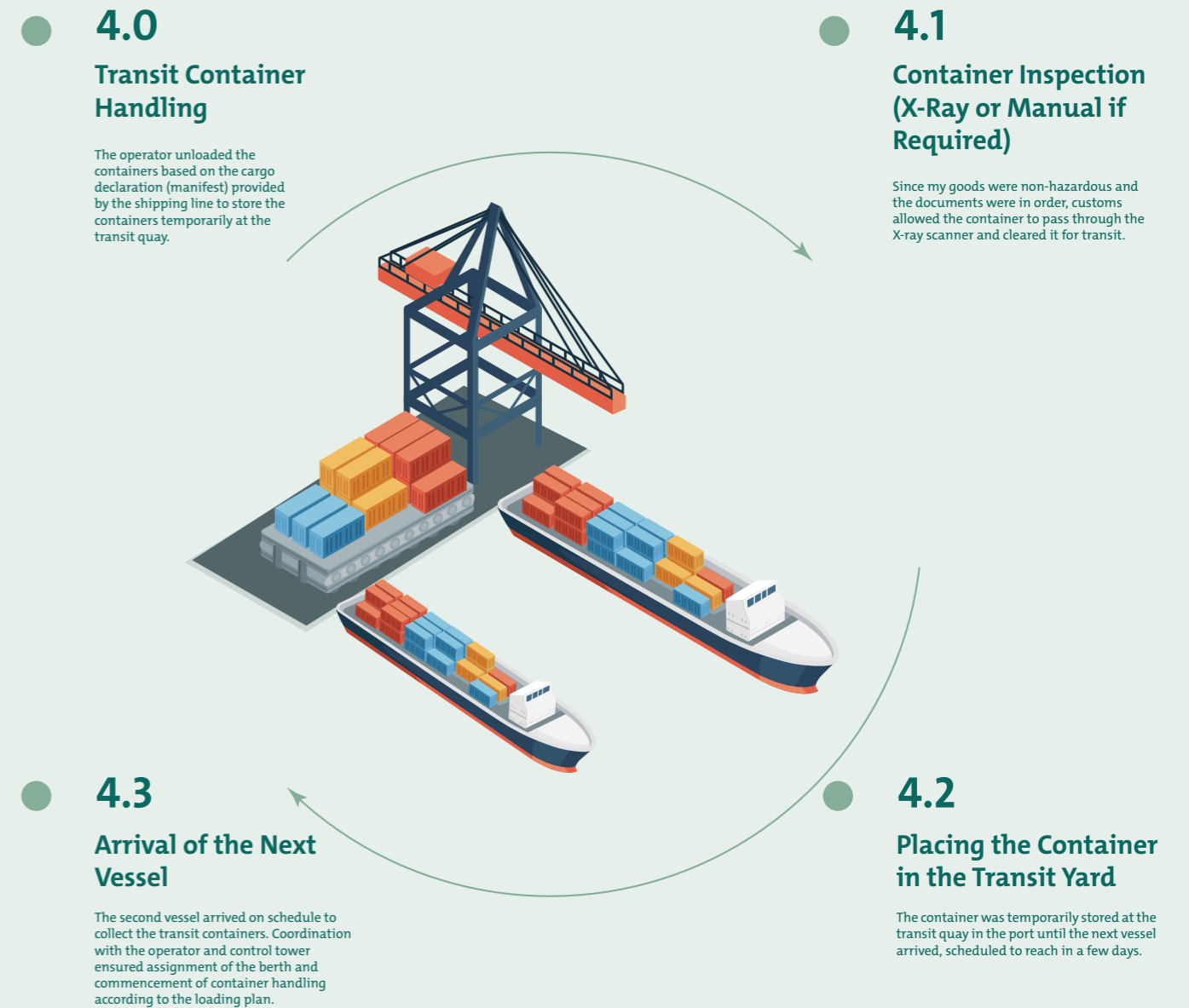
# Transshipment Journey

## First Vessel Journey



# Transshipment Journey

## Transshipment Container Rotation



# Transshipment Journey

## Second Vessel Journey

### 5.0

#### Uploading Vessel Manifest (Export – Transshipment)

The shipping agent uploads the vessel's cargo manifest (export – transshipment) on the FASAH platform, specifying the transit containers.

### 5.1

#### Acceptance of Manifest (Export – Transshipment)

Customs reviews the submitted manifest for the second vessel, verifies container and cargo details – including transit containers, to complete procedures and approve loading.

### 5.2

#### Moving the Container to the Vessel Quay

The container is transferred from the storage yard to the second vessel's quay according to the loading plan, under the supervision of the port operator and coordination with the shipping line, ensuring timely and delay-free loading onto the vessel.

### 5.3

#### Container Handling

The port operator handles the container and lifts it onto the vessel using appropriate equipment, following the loading schedule and coordinating with the vessel crew to ensure safe and efficient stowage as part of the transshipment operations.

### 5.4

#### Entering Crew Information

The vessel's crew data is recorded in the electronic system of the Saudi Ports Authority and Customs, including identification, nationality, and number of personnel, to ensure compliance with procedures and coordination with regulatory authorities for vessel departure clearance.

### 5.5

#### Issuance of Sailing Permit (Maritime Permit)

The maritime sailing permit for the vessel is issued electronically after entering cargo and crew information and reviewing the documents with the relevant authorities. This permit is mandatory for departing the berth and sailing at the scheduled time.

### 5.3

#### Pilot Request for Departure

The shipping line or its agent submits a pilot request via the electronic system to schedule the vessel's escort from the berth to the port exit.

### 5.3

#### Sailing of the Second Vessel to Its Destination





## Section Two

# Routes and Operational Procedures

Customs Procedures at Land, Sea, and Air Ports

# Land Ports

## Import and Export Routes

↓ Import

↑ Export

### Import Procedures



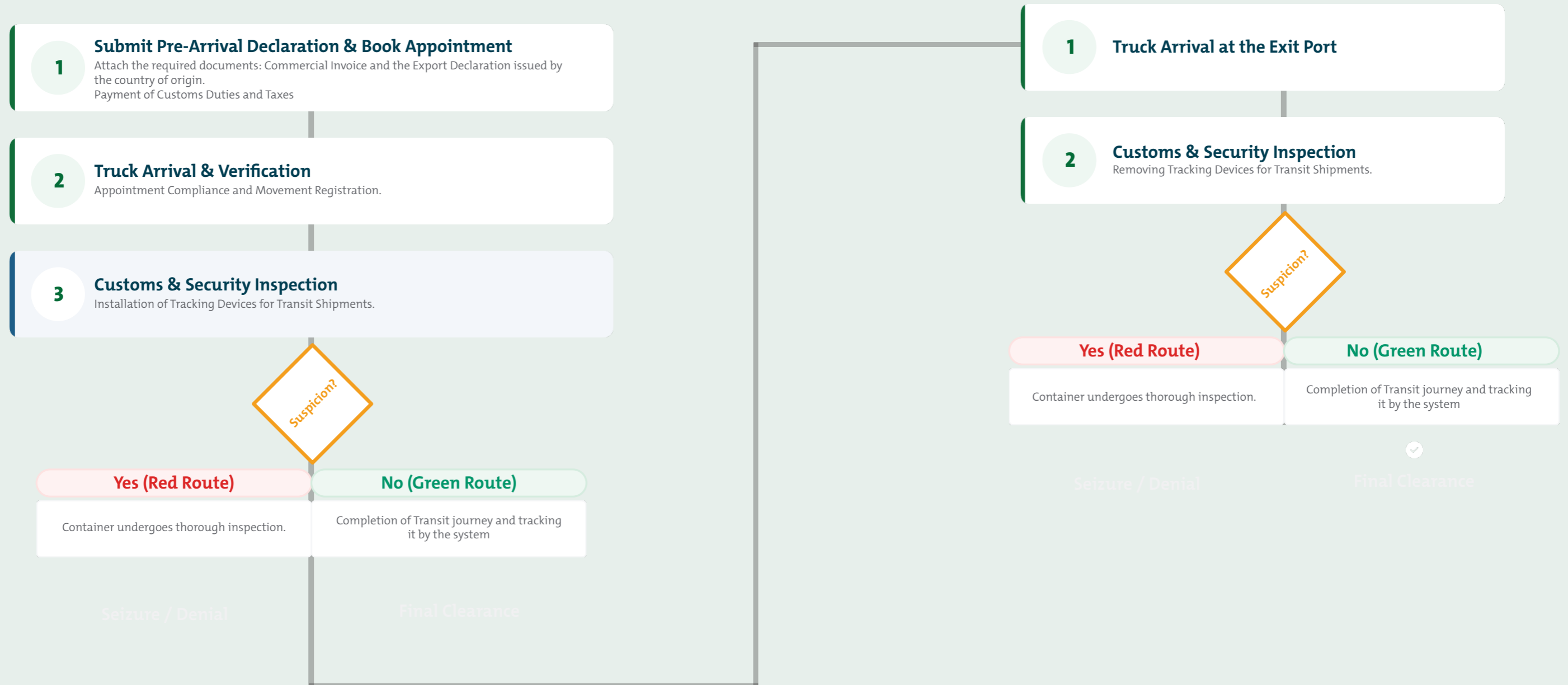
### Export Procedures



# Land Ports

## Transit Route

### Import Procedures



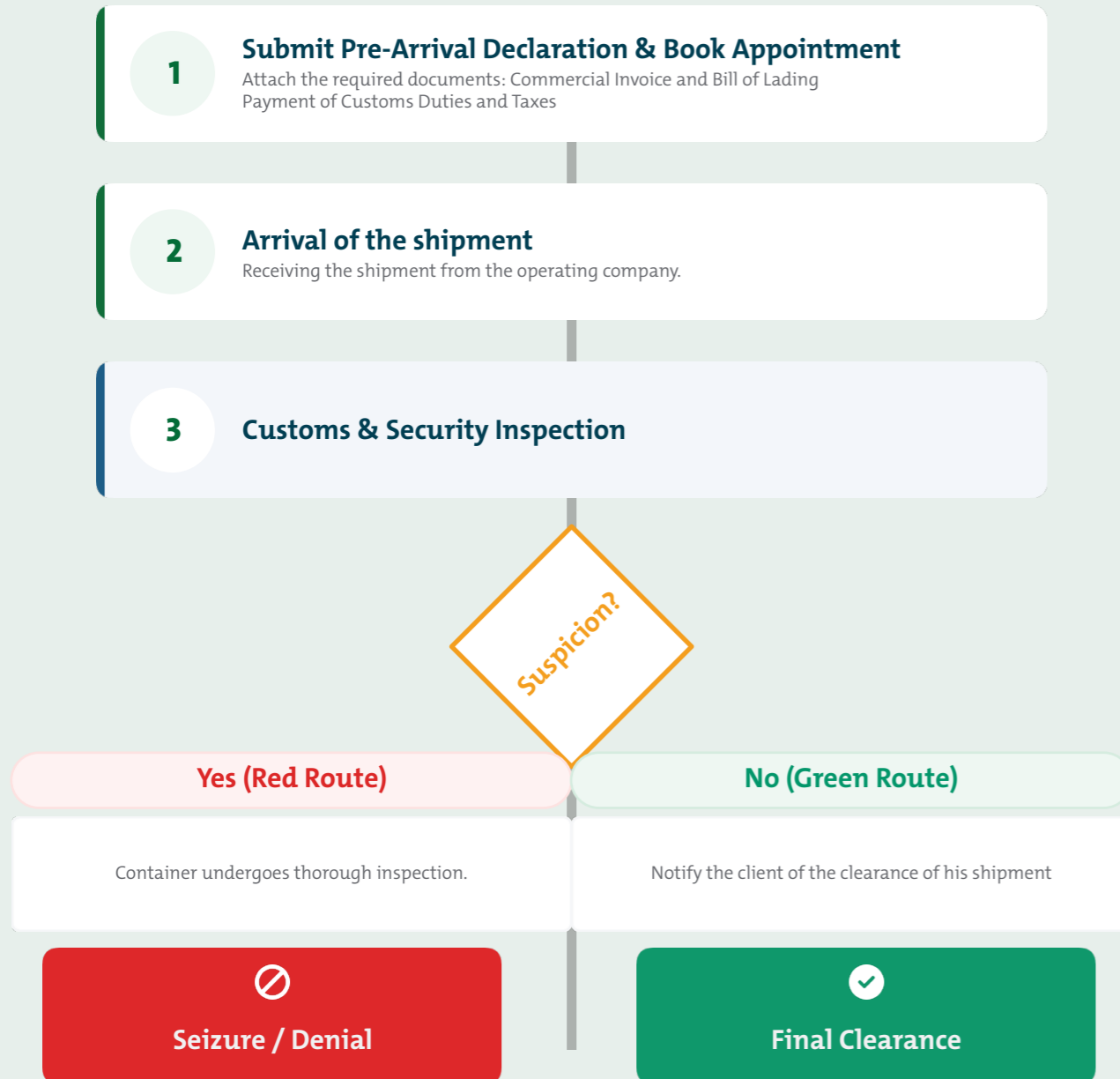
# Air Ports

## Import and Export Routes

↓ Import

↑ Export

### Import Procedures



### Export Procedures



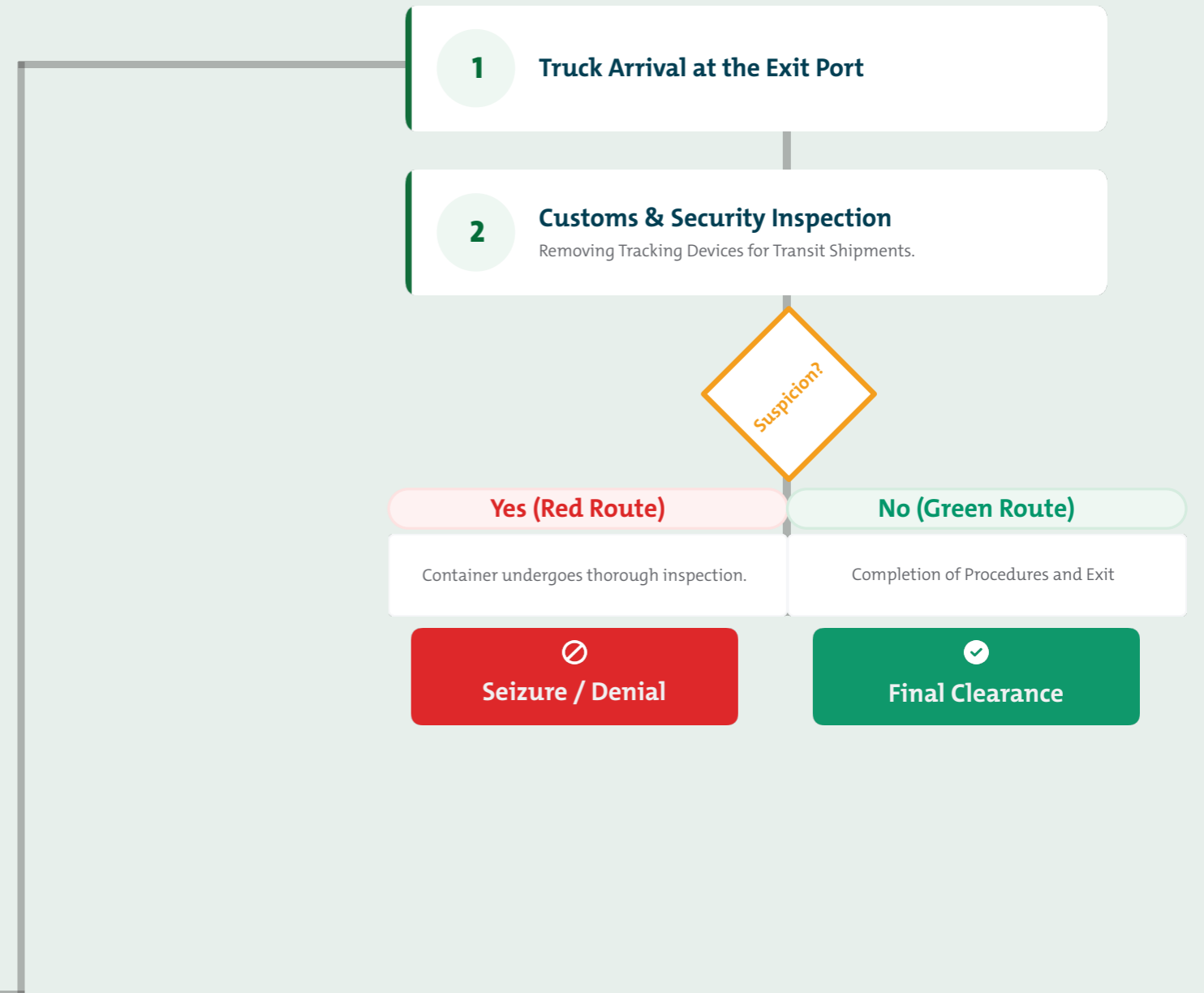
# Air Ports

## Transit Route

### Transit Procedures



↓ Transit



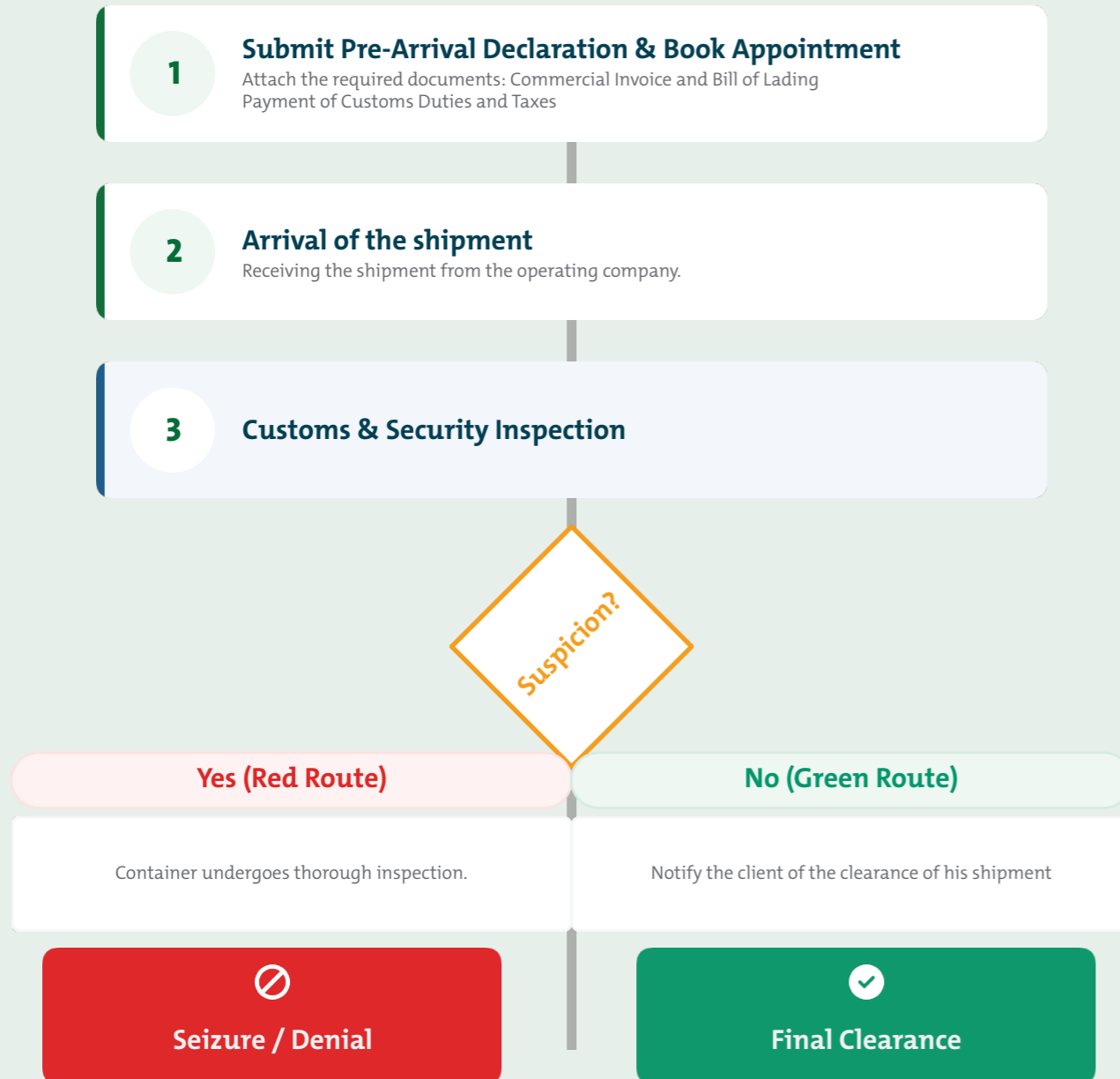
# Sea Ports

## Import and Export Routes

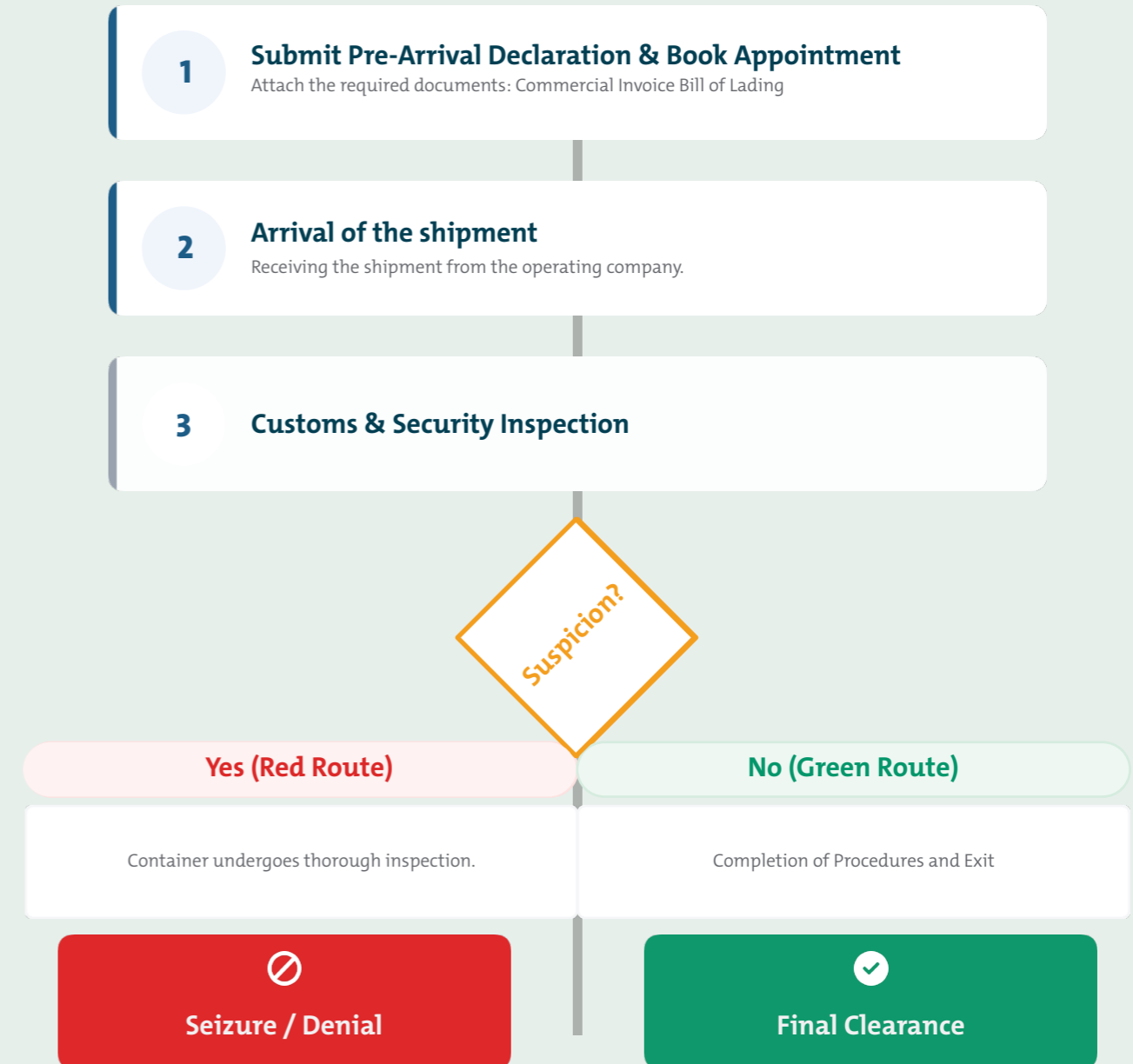
↓ Import

↑ Export

### Import Procedures



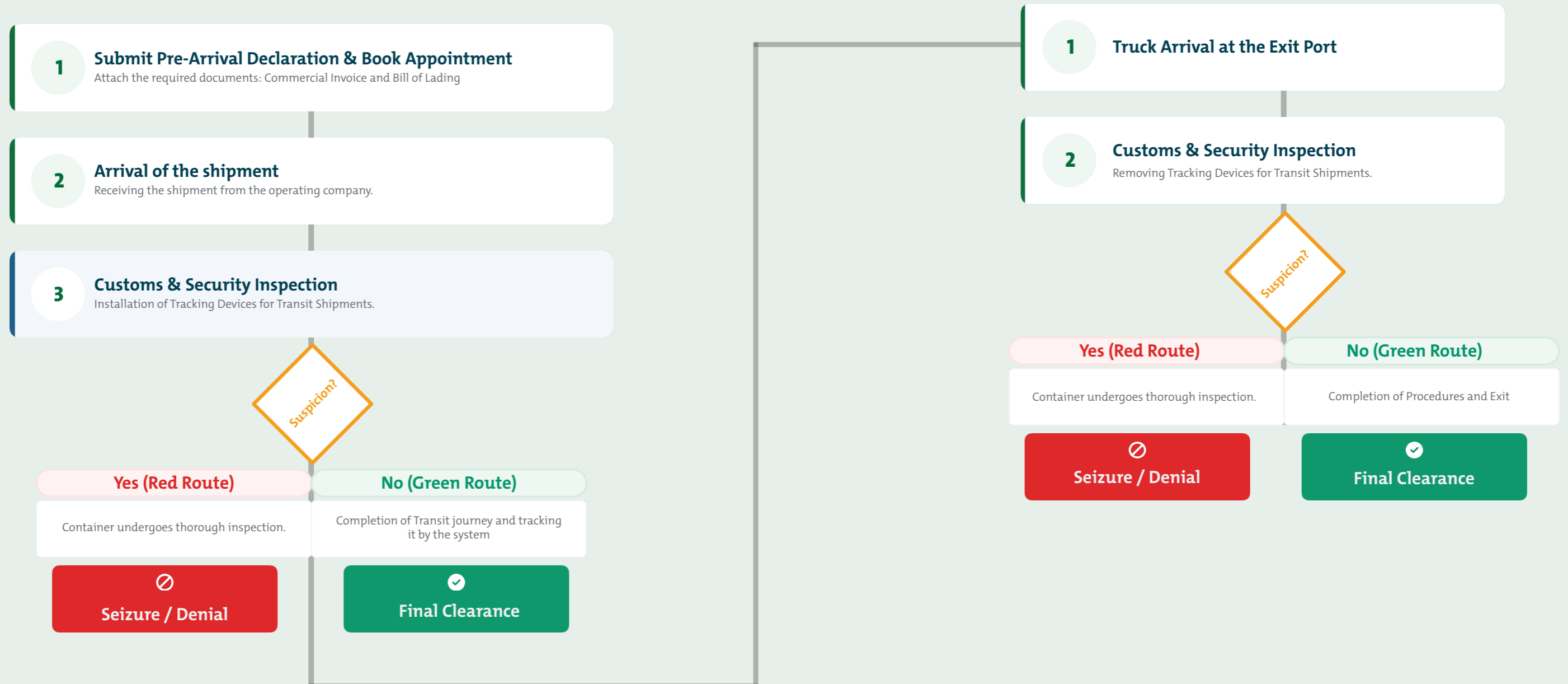
### Export Procedures



# Sea Ports

## Transit Route

### Transit Procedures



# Regulations Governing Customs Procedures

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You can access the regulations governing customs procedures.





## Section Two

### Routes and Operational Procedures

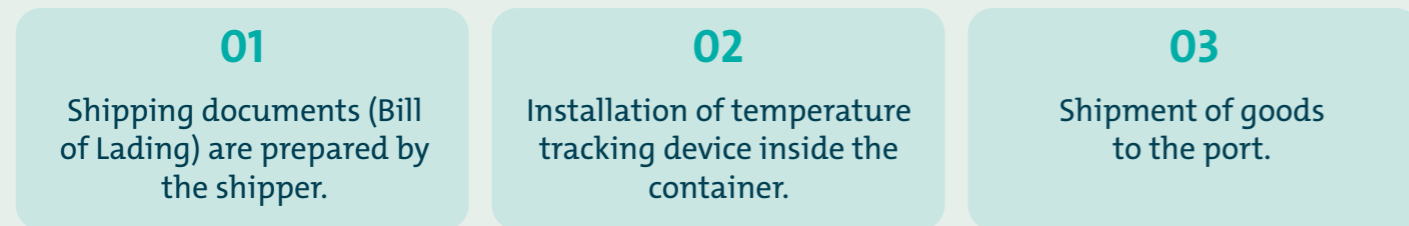
Practical Examples of  
Operational Procedures

# Procedures for Imported Medicines and Food

## Pre-Arrival Stage (Customer)

- 01** The importer must register on the platform of the Saudi Food & Drug Authority (SFDA).
- 02** For medicines, there is a requirement for a refrigerated unit to store the shipment.
- 03** Submit required documents: Health Certificate, Manufacturer Proof, and product documents before shipment arrival.

## Import Phase



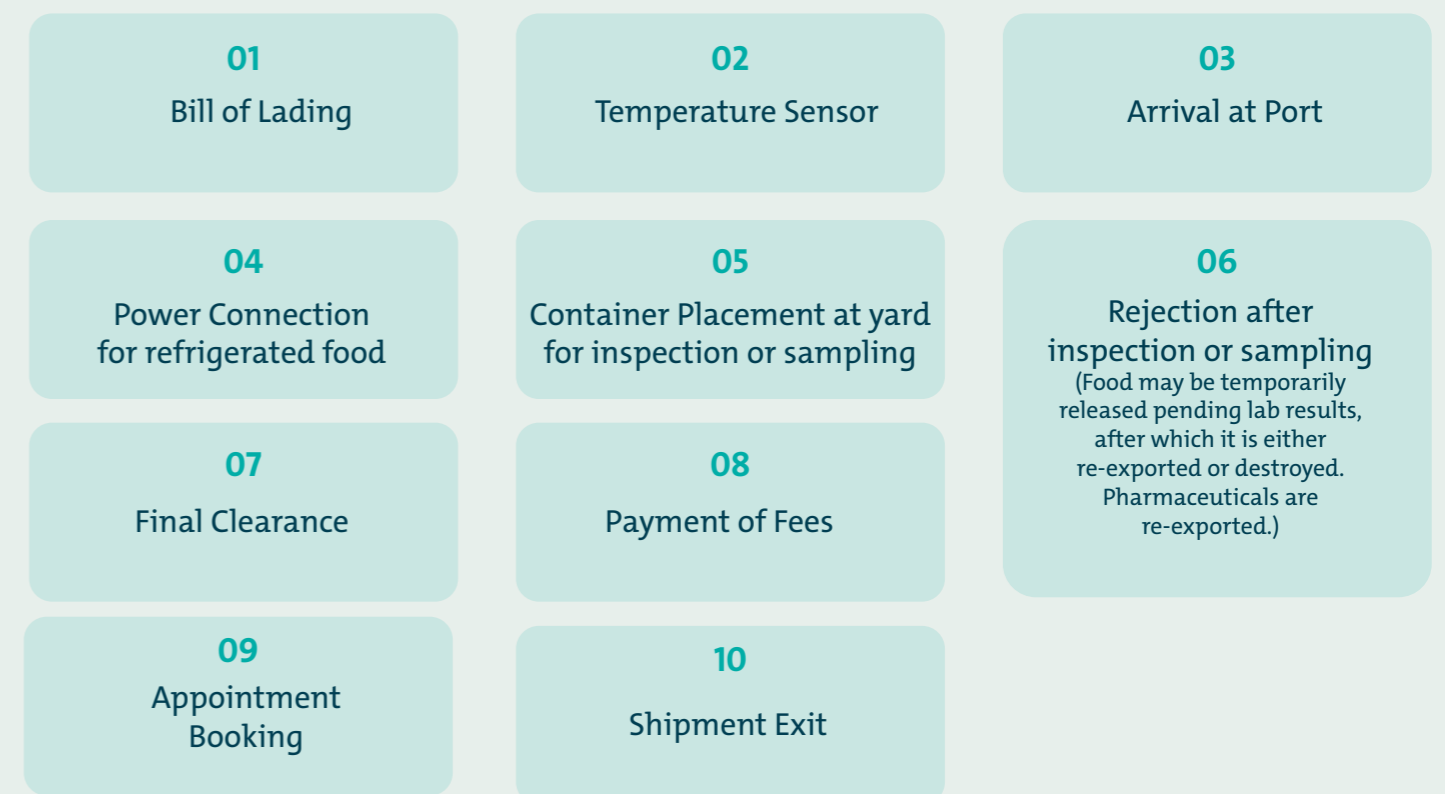
## Pre-Arrival at Port



## Arrival and Handling at Port

- Container handling and scanning with X-ray.
- Container placement according to type (Dry goods: terminal yards - Refrigerated goods: refrigerated platforms with electrical points.)
- If X-ray indicates suspicion, the container is transferred to inspection / If sample collection is requested, container is transferred to the sampling area / If X-ray result is clear, container is prepared for delivery.
- SFDA representative may inspect the container if required.
- Transfer container to the appropriate yard (Dry goods: Food warehouse yard / Refrigerated goods/medicines: Refrigerated warehouse area.)
- Customs inspection of the container
- If laboratory testing is requested, temporary clearance is obtained.
- Upon final clearance, the shipment is processed for customs duties payment.
- Container is re-packed by the operator if necessary.
- Container is moved to the delivery yard.
- Pay port and operator fees.
- Schedule an appointment for truck entry.
- Truck arrives and receives the container.

## The importer is required to register on the platform of the Food and Drug Authority (SFDA)



## Documents

- Delivery authorization receipt
- Printed customs declaration
- First step: register as an importer with the Saudi Food and Drug Authority (SFDA)
- For pharmaceuticals: proper cold storage (refrigeration) is required
- The client must upload required documents (e.g., health certificate and manufacturer's certificate) before import
- Pre-clearance is required before importing medical devices

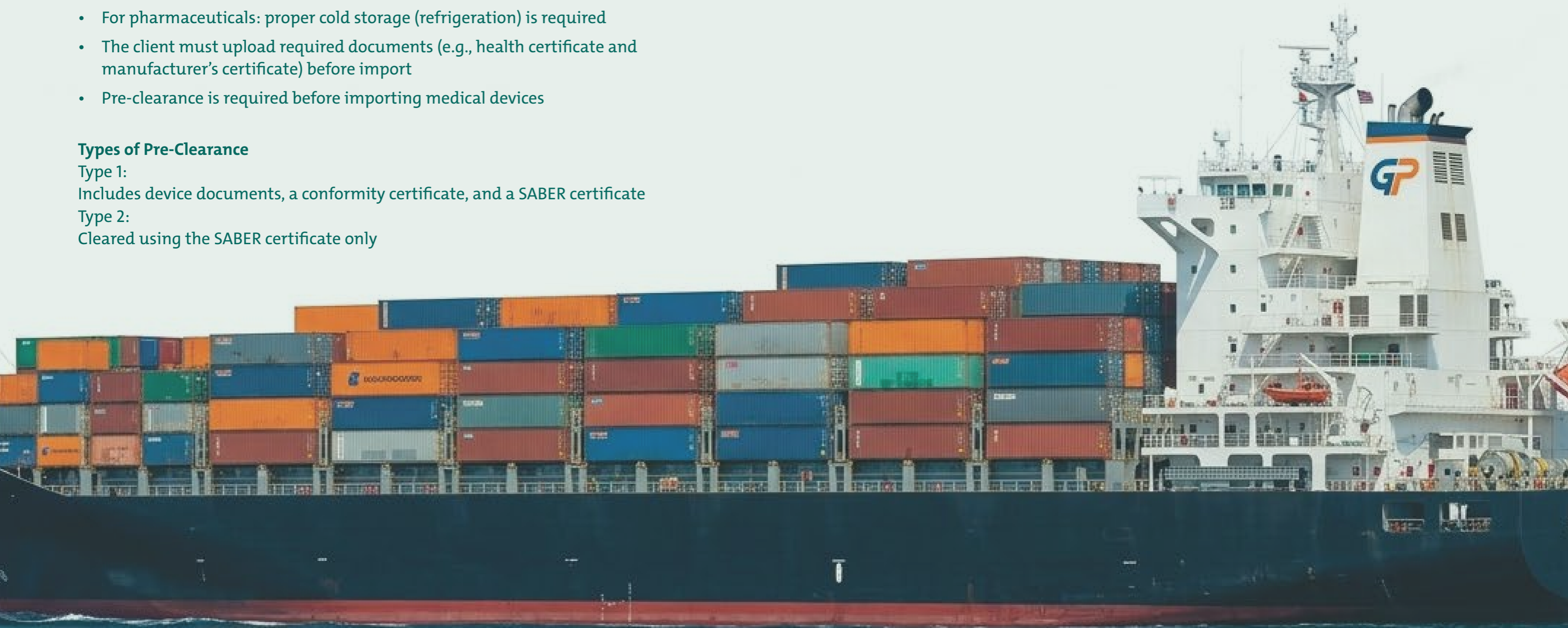
### Types of Pre-Clearance

Type 1:

Includes device documents, a conformity certificate, and a SABER certificate

Type 2:

Cleared using the SABER certificate only





## Section Two

### Routes and Operational Procedures

List of Entities and Key Partners in the Process

# List of Entities and Key Partners in the Process

**+140**  
Shipping Agents

**+90**  
Ship Suppliers

**+2000**  
Cargo Transportation by Trucks

## Shipping Lines Affiliated with Ports



## Section Three

Knowledge and Practical Solutions  
Tools & Common Cases

Knowledge Center

## Knowledge and Service Hub

This hub serves as a central reference for information and guidance for clients and beneficiaries during crises, helping to facilitate access to accurate information, the relevant authority, and the appropriate communication channel.

### How We Support You:

The hub addresses inquiries from clients and beneficiaries related to ports, logistics, and associated services during crises. It aims to provide information, clarify procedures, guide beneficiaries regarding available services, support the handling of feedback and complaints, and direct inquiries to the relevant authority through the appropriate communication channel.



## Knowledge and Service Hub



Unified Number

# 199003

Live Chat:  
Via website



X Platform:  
@MawaniKSA



Website:  
Mawani.gov.sa



Email:  
Mawanicare@mawani.gov.sa



Receiving inquiries  
and requests



Following up on feedback  
and coordinating with  
relevant entities to ensure  
business continuity



Providing  
information and  
support

**More Efficient Communication... For Globally Competitive Ports**

## How We Support You

The Logisti Platform is a unified digital platform for logistics services in the Kingdom, integrating land, sea, air, and rail transport services into a single portal. It aims to streamline procedures, improve the efficiency of the logistics sector, and enhance the beneficiary experience.

**19929**

**Unified Number**



**Email:**

[hd@logisti.sa](mailto:hd@logisti.sa)

**WhatsApp:**

[+966114409700](https://wa.me/966114409700)



**Website:**

[logisti.sa](http://logisti.sa)

## How We Support You

The Knowledge Hub is a comprehensive service center providing support and guidance to beneficiaries in zakat, tax, and customs services through multiple communication channels. It aims to simplify procedures and enhance the beneficiary experience.

**19993**

**Unified Number**



**Email:**

[info@zatca.gov.sa](mailto:info@zatca.gov.sa)



**X Platform:**

[@Zatca\\_Care](https://twitter.com/Zatca_Care)



**Website:**

[zatca.gov.sa](http://zatca.gov.sa)



## Section Three

**Knowledge and Practical Solutions  
Tools & Common Cases**

Frequently Asked Questions (FAQs)

# Frequently Asked Questions (FAQs)

Question	Answer
<b>01</b> What are the alternative routes for sea shipments affected by the current situation?	The alternative maritime shipping route is via the Cape of Good Hope to the Mediterranean Sea, then to the Red Sea, reaching the Kingdom's ports on the western coast.
<b>02</b> What logistics services are provided at Red Sea ports to manage delayed or affected sea shipments and support supply chain continuity, as well as other shipping modes?	Full readiness is available at the western coast ports in terms of capacity. In addition, more than 60 weekly maritime services are available for import, export, and transit shipments. Logistic routes to and from western coast ports are also provided.
<b>03</b> Which shipping companies have alternative routes with the Kingdom's ports on the Red Sea?	All shipping lines operate in the Kingdom's western coast ports, especially Jeddah Islamic Port.
<b>04</b> Which ports on the Red Sea are available to receive commercial shipments?	Jeddah Islamic Port, King Abdullah Port, Yanbu Industrial Port, Yanbu Commercial Port, NEOM Port, Jazan Industrial Port, Jazan Port.
<b>05</b> Which ports on the Red Sea are available to receive bulk shipments?	All ports.
<b>06</b> What is the email for receiving exceptional requests and inquiries under the current situation?	MAWANICARE@MAWANI.GOV.SA
<b>07</b> Are Saudi ports ready to receive an increase in ships if shipping routes are diverted to the Red Sea?	Yes, ports are capable of receiving additional ships if shipping routes are diverted to ensure supply chain continuity for all sectors.
<b>08</b> What are your plans to reduce ship congestion at ports if shipping activity increases?	Ports operate at full capacity with efficient maritime operations, rapid cargo handling, and coordination with relevant authorities to ensure smooth supply chain operations.
<b>09</b> Are there procedures to expedite unloading and handling under exceptional circumstances?	Ports work with relevant authorities and partners around the clock, including public holidays, and have implemented all necessary measures to facilitate smooth cargo entry and exit.
<b>10</b> Are there plans to reduce fees or provide incentives to companies in case of increased shipping costs?	Ports continuously work with partners to provide all possible logistical and supply chain facilitation.
<b>11</b> What alternatives exist for transport routes if some sea lanes in the region are affected?	The diversity of Saudi ports on the Red Sea and the Arabian Gulf can be utilized. Alternative ports or rescheduling of voyages via different sea routes can be coordinated with shipping lines, or land routes can be activated and used.

Question	Answer
<b>12</b> Are there plans to enhance land transport between the Kingdom and GCC countries as an alternative to some sea routes?	Continuous coordination with the relevant authorities is ongoing to support the integrated transport system, including utilizing land transport between the Kingdom and GCC countries to enhance supply chain flexibility when needed. Recently, the General Transport Authority issued an announcement regarding strengthening logistic connectivity and readiness of the land transport sector, allowing land transport as a supportive option to ensure continuity of supply chains and reduce the impact of disruptions in some sea routes.
<b>13</b> What measures are taken to ensure uninterrupted cargo movement without delays?	Measures include enhanced coordination with government entities and the private sector to improve operational efficiency at ports and continuous monitoring of ships and cargo to ensure smooth operations.
<b>14</b> Are there procedures to expedite customs clearance in case of increased shipment volumes or route changes?	Coordination with relevant authorities, primarily Zakat, Tax, and Customs Authority, is implemented to facilitate and accelerate customs procedures via electronic platforms and intensify operational work when needed to ensure fast transaction completion.
<b>15</b> What plans exist to manage potential congestion at ports under these circumstances?	Ports operate 24/7, with enhanced integration between relevant authorities and the private sector to increase operational capacity and ensure smooth cargo flow.
<b>16</b> Can some clearance procedures be simplified to reduce shipment delays?	Procedures are being simplified via electronic systems to accelerate cargo clearance and reduce processing time.
<b>17</b> Do authorities monitor the impact of geopolitical situations on neighboring countries' ports?	Yes, regional developments are continuously monitored in coordination with relevant authorities to assess potential impacts on trade and supply chains.
<b>18</b> Is there regional coordination to ensure uninterrupted trade flow in the area?	Coordination is ongoing with regional and international transport and logistics authorities to ensure continuity of cargo flow and minimize potential disruptions.
<b>19</b> Do you anticipate congestion in some regional ports due to rerouted shipping?	Some regional ports may experience increased traffic due to rerouted shipments. This is managed by enhancing operational readiness, managing shipping schedules, and increasing capacity.
<b>20</b> What government measures support companies affected by higher transport and insurance costs?	Ports work with relevant authorities and partners to study possible incentives and operational facilitation to support supply chain continuity and mitigate the impact of higher costs.

## Question

## Answer

**21** How can coordination between government entities and the private sector be enhanced to ensure supply chain stability?

This can be achieved through continuous coordination among government entities and the exchange of information between the public and private sectors via chambers of commerce. In addition, activating joint operations rooms ensures a rapid response to any developments.

**22** Does King Abdulaziz Port in Dammam continue to receive incoming cargo under the current circumstances?

Yes, King Abdulaziz Port in Dammam continues to receive ships and incoming cargo normally. Operational and handling activities proceed according to standard procedures, with continuous monitoring of developments to ensure smooth supply chain operations.

**23** Does the shipping agent have the right to impose additional charges during war or conflict?

The carrier reserves the right to impose additional charges on shipments in accordance with the terms of the bill of lading agreed between the shipper, carrier, and customer, including circumstances affecting transport execution.

If the transport is or may be affected by any obstacle, hazard, delay, difficulty, or damage (other than the inability to safely carry the goods), as outlined in Clause 24, the carrier may, at its sole discretion and without prior notice, take appropriate action.

This may include transporting the goods to the agreed discharge port or delivery location via the intended route or an alternative route. In such cases, the carrier is entitled to apply additional charges, including war-risk surcharges. The shipping agent may collect these charges on behalf of the carrier as specified in the bill of lading.

## Question

## Answer

**24** What are the procedures for obtaining refunded payments if a voyage is canceled due to war after costs have been paid?

If the voyage is canceled, contact the shipping line or shipping agent to recover the paid costs or have them settled, in accordance with the refund policy of the shipping line and the terms of the transport contract.

**25** Are there specific war-related fees imposed by shipping lines?

There is no standardized war fee; the amount varies from one shipping line to another based on risk assessment, the voyage route, the type of vessel, and the cargo.

**26** Does the shipping agent have the right to impose war fees on shipments coming from ports not affected by war?

War fees are applied based on the ship's entire route, not only the port of loading. They may be applied if the vessel passes through or operates in areas classified as high-risk by insurance companies.

**27** How can I release shipments stuck in other Gulf ports via land transport?

The Logisti platform provides companies with access to licensed carriers and information on available routes and truck types, enhancing the efficiency and reliability of cargo transportation. Under the current regional conditions, Saudi Arabia has made more than half a million licensed trucks available and ready to support supply chains, strengthening the logistical connectivity between the Kingdom's ports, cities, and Gulf countries.

**28** How can I release shipments stuck in other Gulf ports via sea transport?

It is possible to coordinate with shipping lines to redirect shipments by sea to Saudi Arabia's western coast ports, which currently have more than 67 weekly maritime services connecting the Kingdom to regional and global ports, ensuring continuity of the supply chain.

**29** Does the importer have the right to return an empty container from any location other than the agreed yard?

Empty containers are returned according to the agreement between the agent and the importer as stated in the delivery authorization form. Any exceptions or additional conditions must be mutually agreed upon between the agent and the importer.



## Section Three

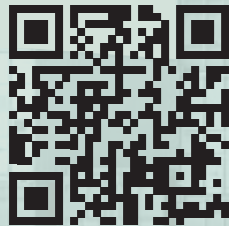
### Routes and Operational Procedures

Key Circulars

# Key Circulars for the Year 2025

Content of the Circular	Source
Registration of all private sector entities and beneficiaries of port services on the National Data Governance Platform.	Circular No. 1 / 2025.
Ensuring continuity of operations 24/7, including during official holidays and public celebrations.	Circular Nos. 3 & 7 / 2025.
Implementation of order-based handling and stowage of incoming containerized cargo at Saudi ports.	Circular No. 6 / 2025.
Compliance with pre-arrival submission of cargo data from maritime entry points.	Circular No. 8 / 2025.
Requiring shipping companies and agents to submit passenger data according to the National Passenger Security Center requirements, effective from 15 August 2025.	Circular No. 9 / 2025.
Amendment of handling fees for incoming containers under the Port Services Fees System issued by Royal Decree No. M/42 dated 2/7/1405 H (Fourth Edition).	Circular No. 10 / 2025.
Submission of release requests for medicines containing narcotics or psychotropic substances in possession of patients entering or leaving the Kingdom for personal use.	Circular No. 11 / 2025.

You can also view all circulars on the official dedicated page:  
<https://mawani.gov.sa/circulars>





## **Section Four**

### **Official Communication and Support Channels**

Government Communication Entities  
and Relevant Service Providers

# Transport and Regulatory Support Entities

## Official Communication Channels



# Shipping Lines Contact Information

## Official Communication Channels

Ocean Network Express (ONE)



Pacific International Line (PIL)



Maersk



Yang-Ming



Akkon Lines



Uniglobal



Cosco Shipping



Mediterranean Shipping company (MSC)



Evergreen



Arkas Line



X-Press Feeders



Messina Shipping



Hapag-Lloyd



HMM



CMA-CGM



Wan Hai



Silmar Shipping FZCO



OVP shipping



# Shipping Lines Contact Information

## Official Communication Channels

Emirates Shipping Line



Safeen



Sea Legend



Global Feeder Shipping



Baaboud Trading and Shipping



Unifeeder



List of companies for heavy freight transport

